



DMA Guide for Parents/Guardians:

Option A (iPad)

Last updated: 24 June 2026

Changelog

Date	Version	Changes
01/01/2025	1.0	Initial release
06/03/2025	1.1	Completed an internal review and changes to screenshots
19/03/2025	1.2	Updated screenshots to reflect the latest GUI changes
04/04/2025	1.3	Added Jamf Parent Website Filtering configuration and guidance for both iOS and Android versions
04/06/2026	1.4	Reviewed and reorganised document sections to improve content structure and readability
07/06/2026	1.4.1	Document reviewed and updated based on ETD feedback
19/06/2026	1.4.2	Updated Android screenshots, procedures, and user interface to align with the latest application version
24/06/2026	1.4.3	Reordered document pages and sections to improve navigation and readability.

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Introduction

In today's digital age, Personal Learning Devices (PLDs) have become an integral part of education. While these devices offer immense opportunities for learning and growth, it is crucial to ensure they are used safely and responsibly. This is where our Device Management Application (DMA) comes in.

Option A of our DMA is designed to provide a balanced approach, combining school oversight with parental involvement. It features:

1. Adherence to school-set rules during school hours (which are defined by the school), ensuring your child's/ward's focus on learning.
2. A parental control app that allows you some controls after school hours, empowering you to guide your child's/ward's PLD use.
3. Implementation of sleep hours, supporting your child's/ward's health and well-being by encouraging proper rest.

This guide will walk you through the features of Option A, to help you understand how it works to create a safe, productive digital environment for your child/ward both in and out of school, while giving you tools to participate actively in managing their PLD use after school hours.

By choosing this option, you are taking an important step in collaborating with the school to guide your child/ward in their digital journey, fostering good habits, and supporting their learning.

Section 1: After-School DMA Parent Options – Option A

This guide is for parents/guardians who have selected **Option A** for your child's/ward's PLD.

Under this option, parents/guardians who prefer to do so will be able manage the level of restrictions applied to the PLD **after school hours**, as regulated by the DMA.

Please note that access to the **Jamf Parent app is only available after school hours**, and any device rules configured by parents/guardians should **not extend beyond 10:30 PM**.

Parents/guardians are also advised to check with the school regarding the end of their **designated school hours** to ensure proper access and configuration.

Option A	
Protects your child/ward from objectionable content	Web content filtering includes, but is not limited to, the following categories: • Violent/extremist content • Sexual/pornographic content • Gambling-related content Parents/Guardians will be able to request additional web content filtering by submitting a request to the school.
Reduce distractions from learning through control of applications	1. Parents/Guardians will be able to install additional applications after school hours. 2. Applications installed by parents/guardians and/or child/ward after school hours will not be accessible during school hours. 3. Parents/Guardians can limit access to applications installed on the PLD.
Limit screen time	1. Parents/Guardians can adjust child's/ward's screen time by setting rules on the PLD. 2. Parents/Guardians can determine the duration of the use of specified applications.

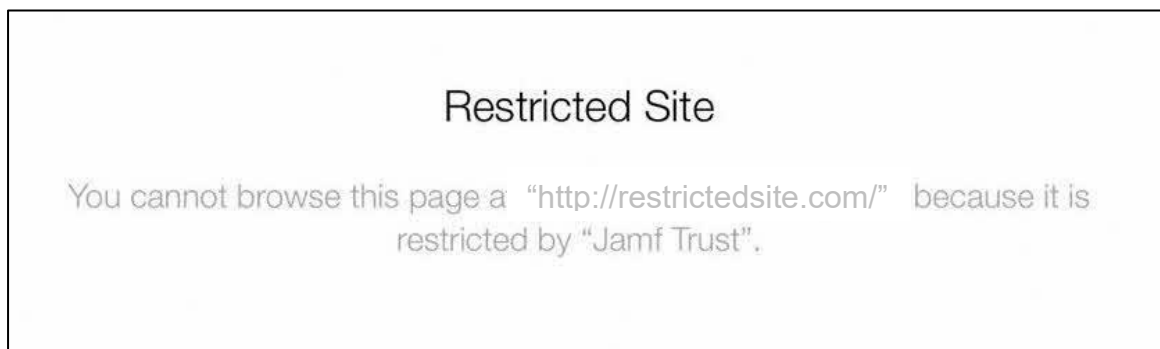
Note: Parents/Guardians can only control your child's/ward's PLD after school hours. During school hours, the school defined settings will take effect, and parental controls will not apply.

Section 2: DMA Features

During School Hours and After School Hours

2.1 Web Content Filtering

Your child's/ward's PLD will be protected by **Jamf Safe Internet**. If your child/ward visits a restricted site, the following blocked screen will appear.



2.2 Application Control

The applications on your child's/ward's PLD **during school hours** will be managed by the school.

If you wish to install additional applications **after school hours**, refer to section 7 for more information.

You can make use of the Jamf Parent app to manage access to applications **after school hours**. Refer to Section 5 (iOS) or Section 6 (Android) for more information.

During Sleep Hours

2.3 Single App Mode

To enforce sleep hours, Single App Mode will be enforced on your child's/ward's PLD from no later than 10.00pm to no earlier than 6.30am. The default app in this mode is the "Clock" app. While in this mode, the PLD will be forced to stay on the app and your child/ward cannot switch away from it.



You can make use of the Jamf Parent app to set earlier sleep hours by setting a device rule to enforce Single App Mode at an earlier time for each specific day. For detailed instructions, please refer to Section 4.7.1 (iOS) and Section 5.8.1 (Android).

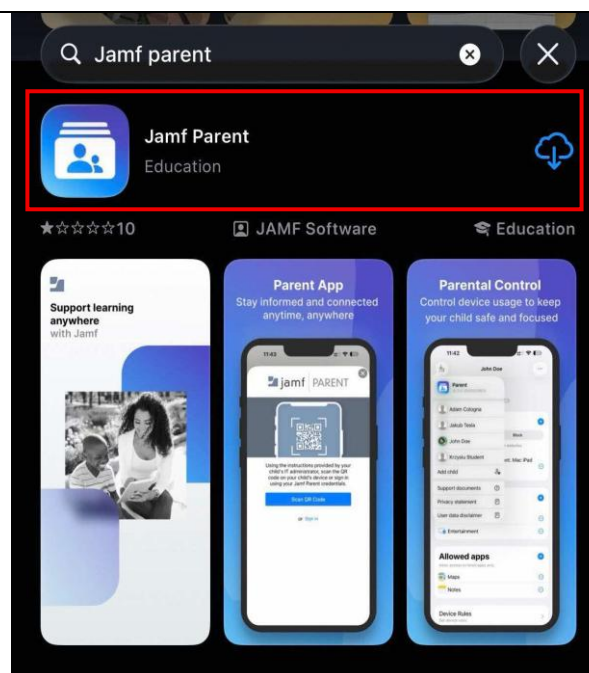
Section 3: Getting Started

3.1 Downloading Jamf Parent App

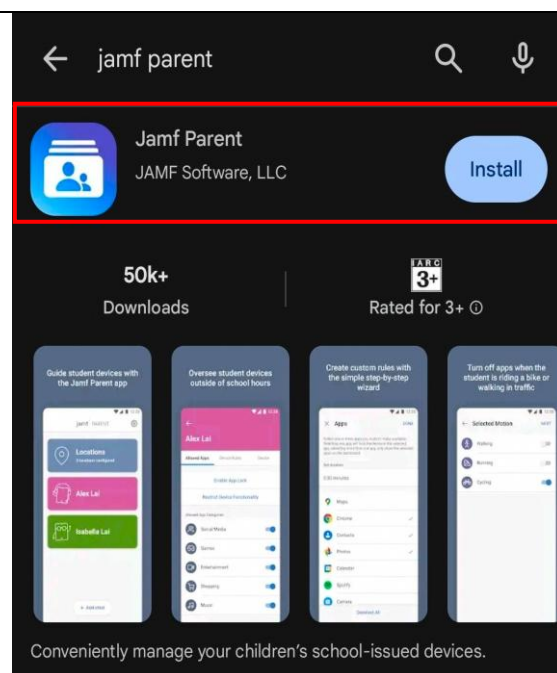
After Keppel Technology Solutions has created your parent account in Jamf School, you will have access to features that allow you to manage your child's/ward's online activities. Please follow the instructions on how to install the Jamf Parent App on your device.

Note: Parents and guardians are advised to keep the Jamf Parent app updated via the App Store or Google Play Store to avoid any technical issues.

For iOS users, please download and install Jamf Parent app from App Store.



For Android users, please download and install Jamf Parent App from Google Play Store.

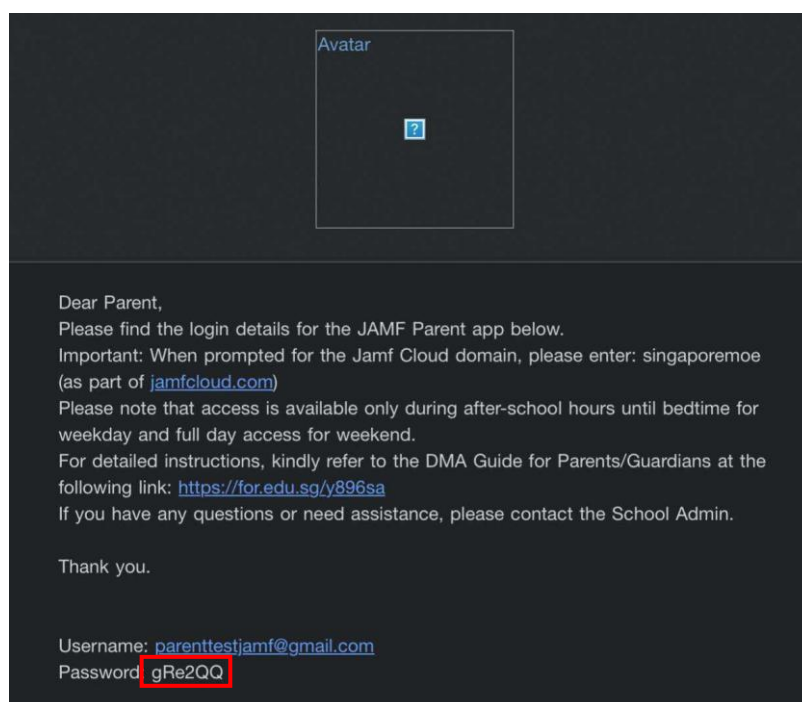


Section 4: Overview of the Jamf Parental Controls in iOS

4.1 Jamf Parent App (iOS): Sign-in and Initial Setup

Note: For Android users, please skip this section and proceed to Section 5.

You will receive an email from noreply@jamf.com with your username and password. (Refer to image below). Please check the **Spam/Junk folder if you do not see the email in the Inbox.**

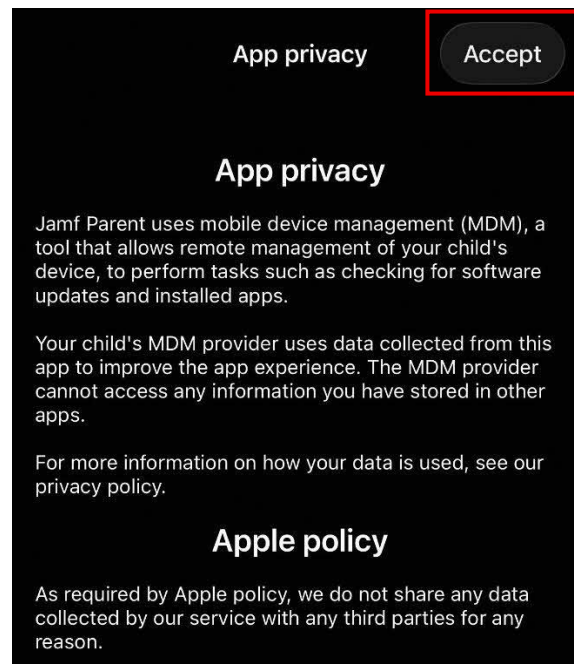


You will need the system generated **Password** provided in the email from noreply@jamf.com. Follow the steps to set up your account and link it to your child's/ward's PLD.

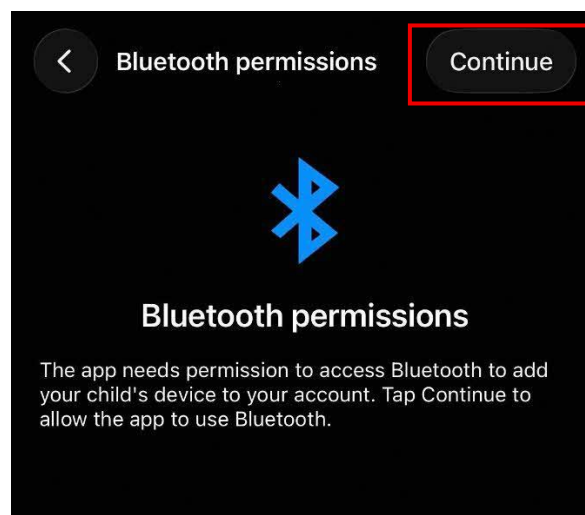
Step 1: After installing the app, open the **Jamf Parent** app by tapping on it.



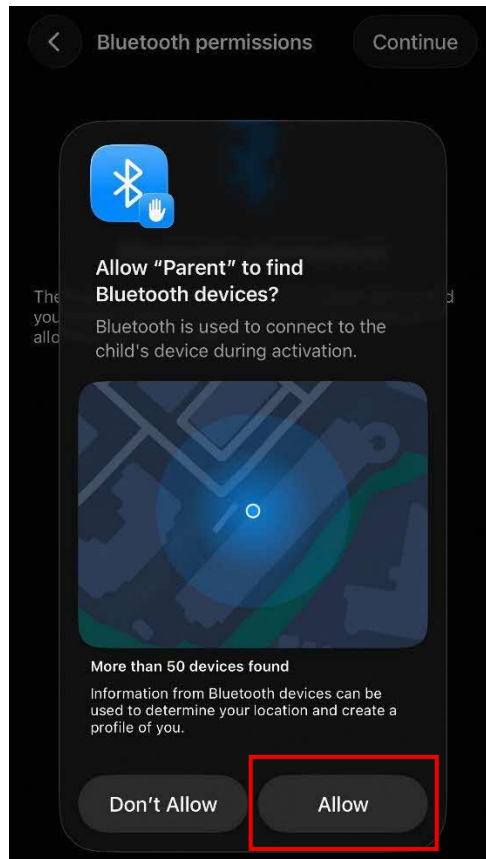
The app will display an **App Privacy** notice explaining how data is used. Read through the information, then tap “**Accept**” to proceed.



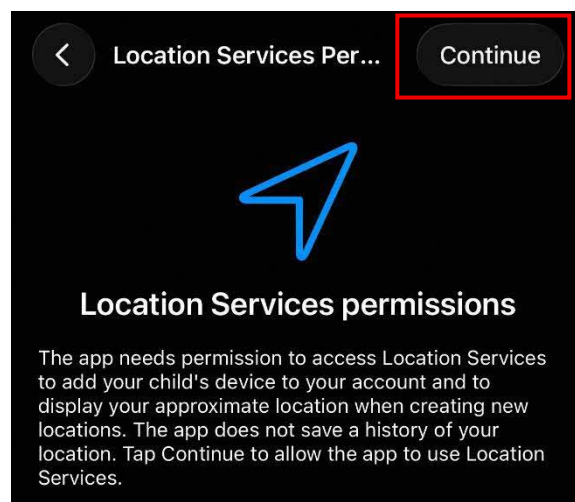
Step 2: The app will request access to **Bluetooth** to connect with your child’s/ward’s PLD. Tap “**Continue**” to enable this feature.



Step 3: After tapping “**Continue**” on the Bluetooth permissions screen, a prompt will appear, seeking permission to find nearby Bluetooth devices. This is to connect with your child’s/ward’s PLD during activation. Tap “**Allow**” to enable Bluetooth access.

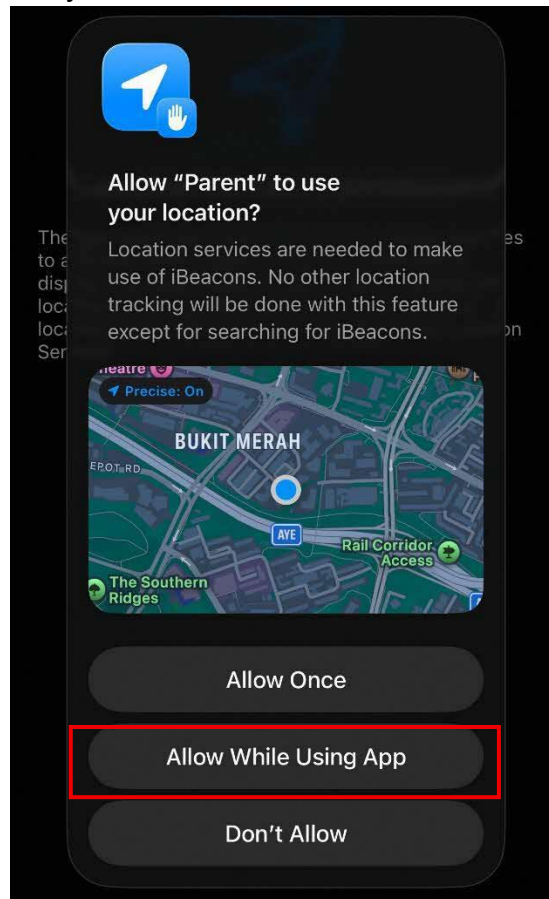


Step 4: Next, the app will seek permission for **Location Services** access to display your approximate location. Tap “**Continue**”.

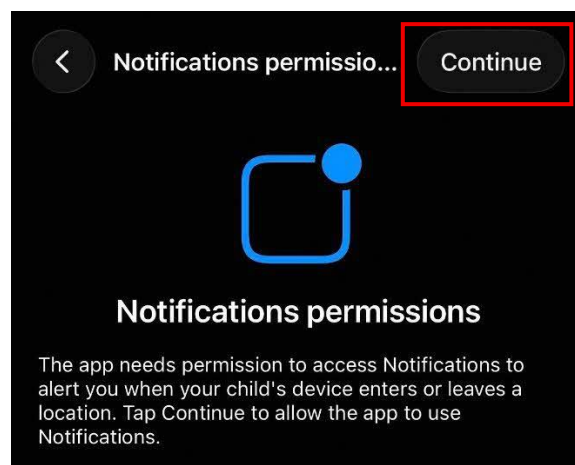


Step 5: A prompt will appear. Select **“Allow While Using App”** to grant access.

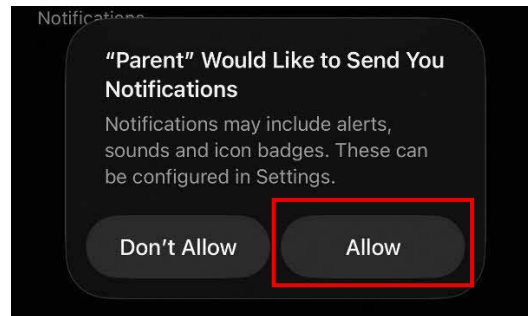
Note: Location Services must be enabled for the time zone to be reflected accurately, ensuring that scheduled restrictions run on time. Please disregard any mention of iBeacons, as it is neither required nor enabled.



Step 6: The app will continue to request permission to send **Notifications** about your child's/ward's PLD, such as when they enter or leave a location. Tap **“Continue”**.



Step 7: A prompt will appear, showing a request to allow notifications from Jamf Parent app. Tap “**Allow**” to enable notifications.



You can change the notification settings in your phone’s settings app.

Step 8: You will now be able to start using the Jamf Parent app.
Tap “**Get Started**” to proceed to the next panel of the Jamf Parent app.



Step 9: You will be shown a panel in which you are instructed to “Sign in”. Tap “**Sign in**” to continue.

Note: QR code scanning is not required.



Step 10: In the next panel, fill up the fields for “Domain”, “Username” and “Password”.

For “Domain”, type “**singaporemoe**” before “.jamfcloud.com”.

For “Username”, enter the full email address which you provided to the school (In the screenshot below, it is testparentjamf@gmail.com for example).

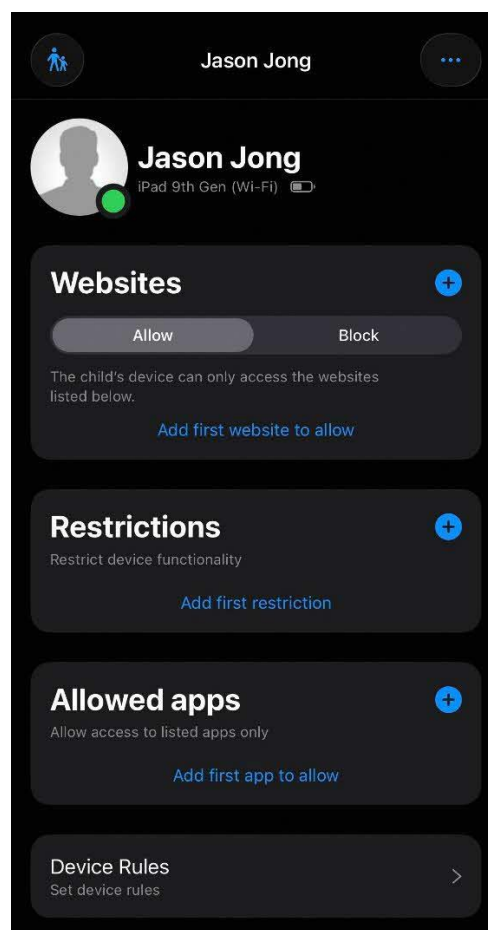
For “Password”, enter the password provided in the Jamf email invite as mentioned before **Step 1**.

After you have filled in the necessary details, tap “**Sign in**”.



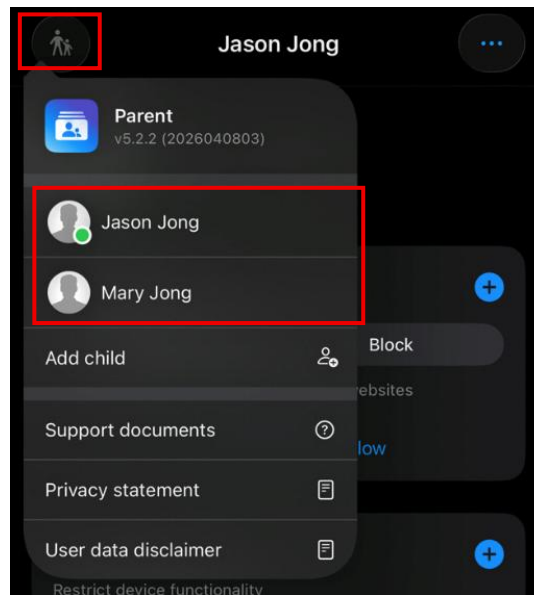
Step 11: After signing in successfully to the Parent Account, you will be able to see your child/ward displayed as an icon. The icon name is based on your child's/ward's iCON email account.

Tapping on the icon will let you proceed to manage your child's/ward's PLD.



If you have multiple children/wards' iPadOS PLDs linked to your account,

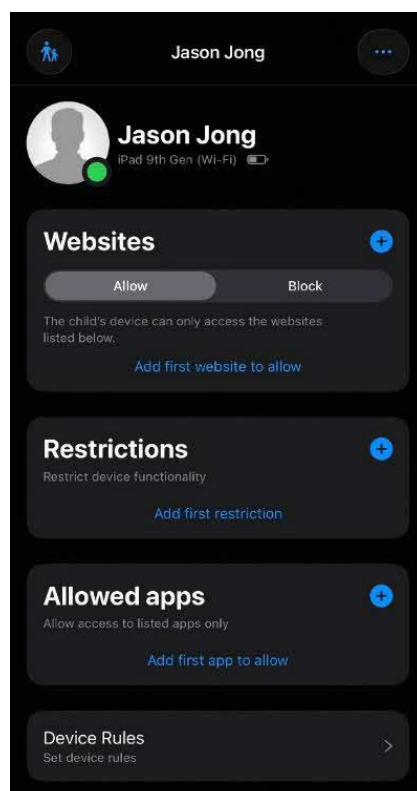
tap this icon  to choose which PLD you would like to manage first.



Important: If you have multiple children/wards attending different iPadOS PLD schools, you will only be able to access the Jamf Parent app, and any configured controls will only take effect, once the latest after-school hours across all schools have begun.

For example, if you have two children/wards — one attending School A and another attending School B — and School A has configured after-school hours to begin at 2:00 PM whilst School B has configured them to begin at 3:00 PM, you will only be able to access Jamf Parent controls from 3:00 PM onwards.

4.2 Jamf Parent App Dashboard (iOS)



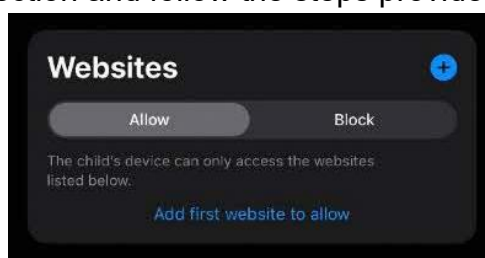
Jamf Parent App allows you to manage your child/ward's PLD, giving you control over what your child/ward can access and do on the device. From the dashboard, you can restrict browsing to approved websites ("Websites"), apply device restrictions ("Restrictions"), choose which apps are permitted ("Allowed apps"), and set overall usage rules ("Device Rules").

4.3 Websites

The Websites Filtering feature allows you to configure which websites are accessible on your child's/ward's PLD.

Note: Some websites may still be inaccessible if they have been restricted at the MOE or school level.

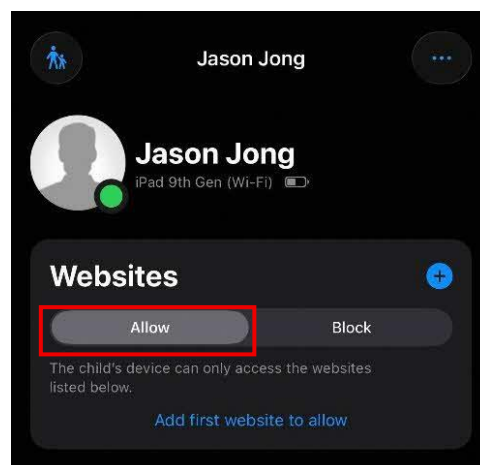
Refer to the **Websites** section and follow the steps provided below.



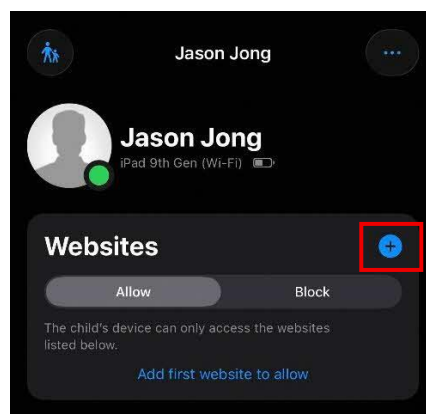
4.3.1 “Allow” Method Example: Allowing Only the Access to Singapore Student Learning Space (SLS)

Note: In this example, your child/ward will be unable to access websites other than SLS.

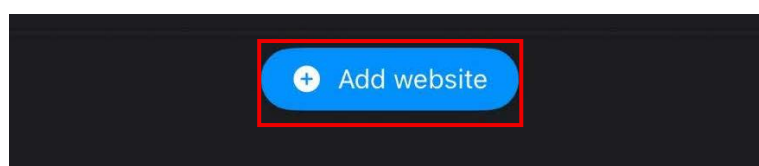
Step 1: Under the “Websites” section, tap “**Allow**” to enable the child's/ward's PLD to access only the listed websites (whitelisting).



Step 2: Tap the  icon to add a website to the “Allow” list.

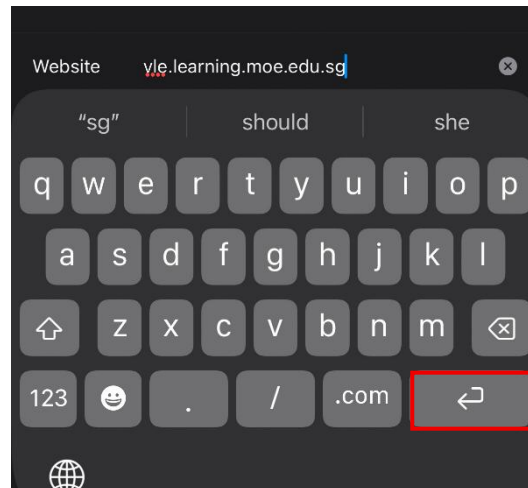


Step 3: Tap “+ Add Website” to add the URL of the website you wish to allow. You may add multiple websites to the list.

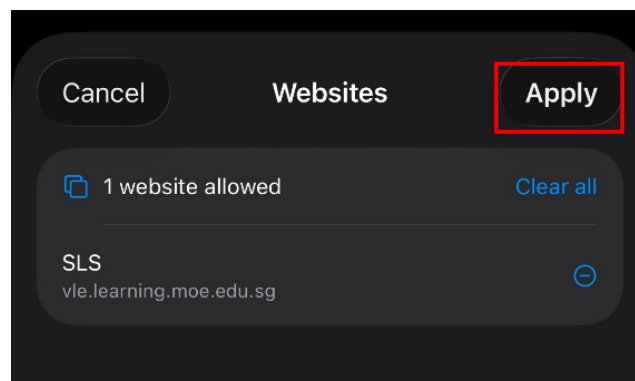


Enter the URL of the website you wish to allow. In this example, the URL entered is “https://vle.learning.moe.edu.sg”, which is the URL for SLS.

Tap **Enter**  on the on-screen keyboard to add the website, then tap **“Apply”** once all websites have been added.



Important: Please ensure that you tap **Enter**  on the on-screen keyboard after typing each website address. The website will not be added unless Enter is tapped.

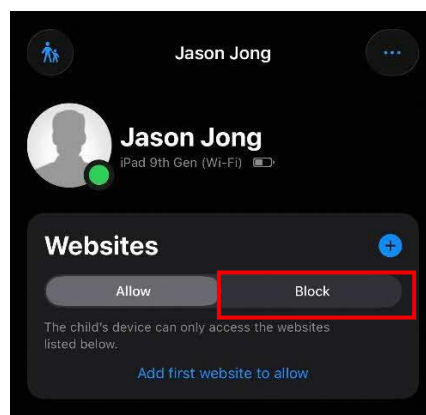


4.3.2 “Block” Method Example: Blocking the YouTube Website

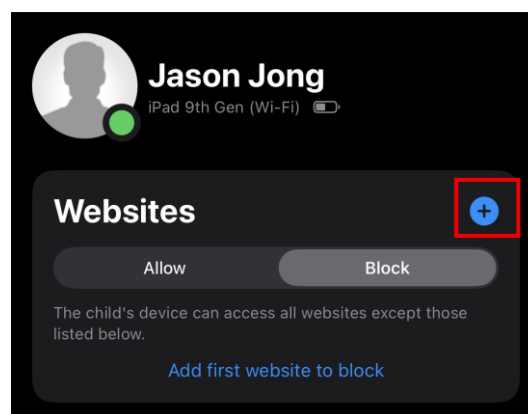
Note: In this example, your child/ward will not be able to access YouTube (the website).

Other websites not included in the Blocked Websites list or blocked by Jamf at school or MOE level will remain accessible.

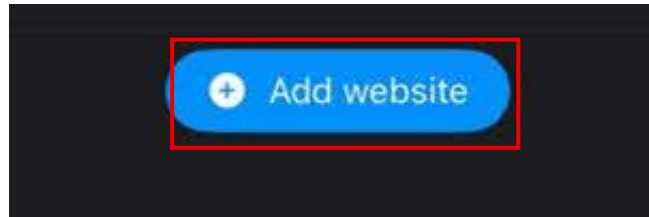
Step 1: Under the “Websites” section, tap “**Block**” to block the child/ward's PLD from accessing the listed websites (blacklisting).



Step 2: Tap the  icon to add a website to the “**Block**” list.

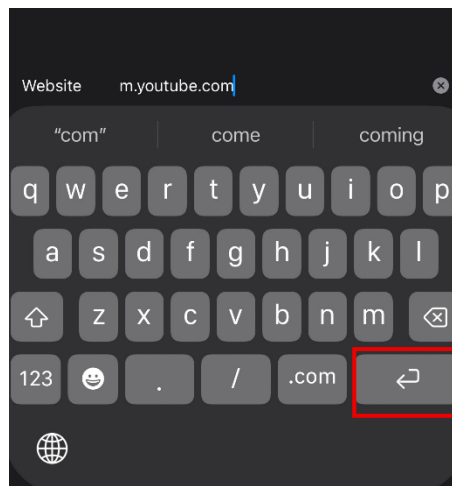


Step 3: Tap “+ Add Website” to add the URL of the website you wish to block. You may add multiple websites to the list.



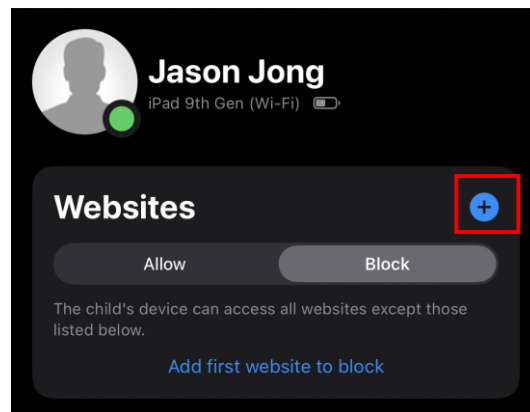
Enter the URL of the website you wish to block. In this example, the URL entered is “https://m.youtube.com”, which is the URL for YouTube on mobile devices.

Tap **Enter** on the on-screen keyboard to add the website, then tap “**Apply**” once all websites have been added.

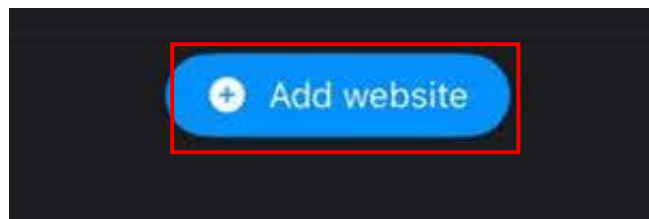


Important: Please ensure that you tap **Enter** on the on-screen keyboard after typing each website address. The website will not be added unless Enter is tapped.

Step 4: Tap the  icon to add another website to the “**Block**” list.

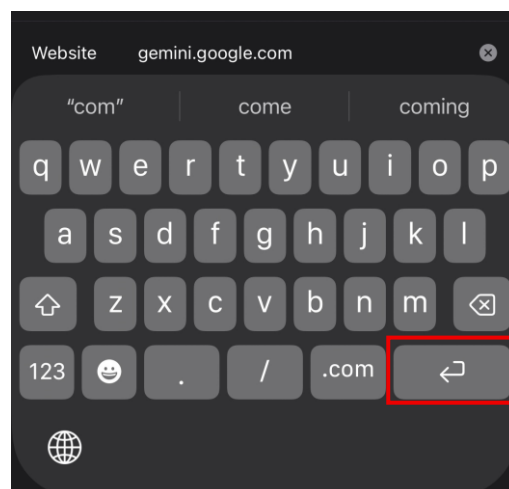


Step 5: Tap “+ Add Website” to add the URL of the website you wish to block. You may add multiple websites to the list.

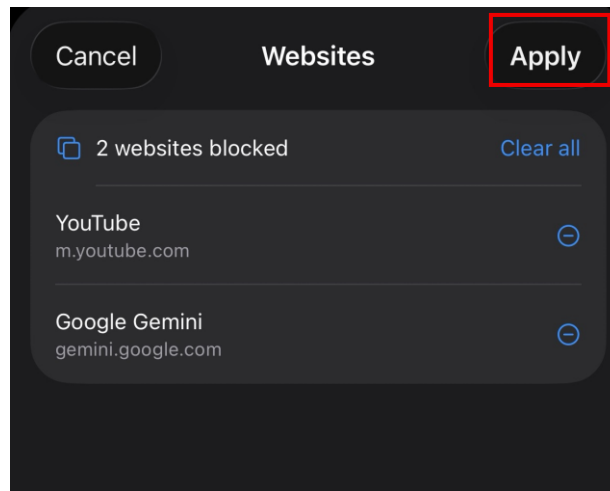


Enter the URL of the website you wish to block. In this example, the URL entered is “https://gemini.google.com”, which is the URL for Google Gemini on mobile devices.

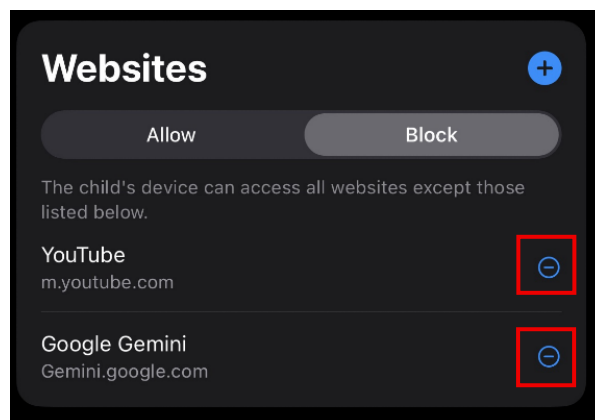
Tap **Enter** on the on-screen keyboard to add the website, then tap “**Apply**” once all websites have been added.



Important: Please ensure that you tap **Enter**  on the on-screen keyboard after typing each website address. The website will not be added unless Enter is tapped.



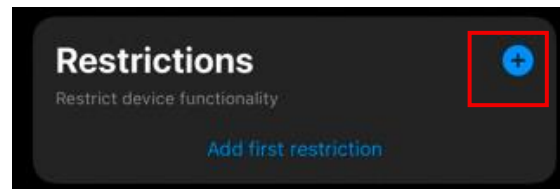
To delete a website from the lists, tap the  icon next to the website you wish to remove.



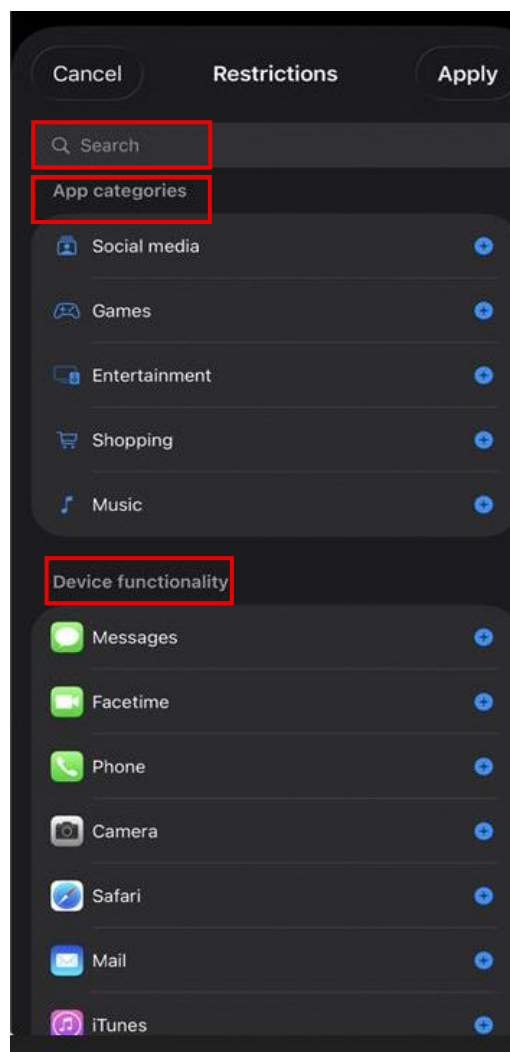
4.4 Restrictions

The "Restrictions" section allows you to restrict your child/ward's access to apps by category and device functionality.

Step 1: To configure a new **Restriction**, tap the  icon next to "**Restrictions**".



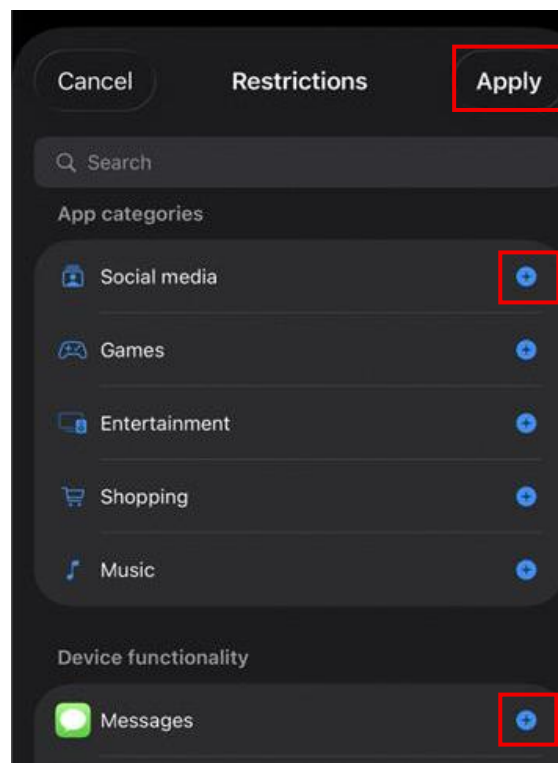
Step 2: Use the "**Search**" bar at the top of the screen to quickly find a specific "**App category**" or "**Device functionality**".



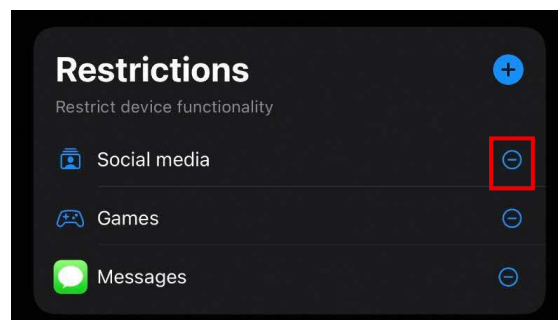
The "**App categories**" sub-section allows you to restrict groups of apps based on their category, such as Social Media, Games, Entertainment, Shopping, and Music. When a category is selected, all apps within that category will be restricted.

The "**Device functionality**" sub-section allows you to restrict specific built-in features of the device, such as Messages, FaceTime, Phone, Camera, Safari, Mail, and iTunes. Once restricted, your child/ward will no longer be able to access those features.

Once you have selected the **App category** (in this example, it is "Social media") and/or **Device functionality** (in this example, it is "Messages") you want to restrict, tap "**Apply**" to save and enforce the changes.



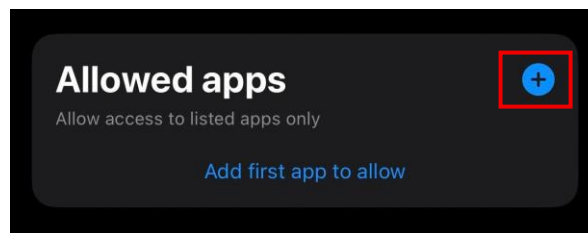
To delete a Restriction (to re-enable access), tap the  icon next to the restriction you wish to remove.



4.5 Allowed apps

The "Allowed Apps" section lets you to permit or restrict multiple apps, as well as set **time limits** for their use.

Step 1: To allow specific apps, tap the  icon next to “**Allowed apps**”, then tap to select the apps that you would like your child/ward to be able to **access**.

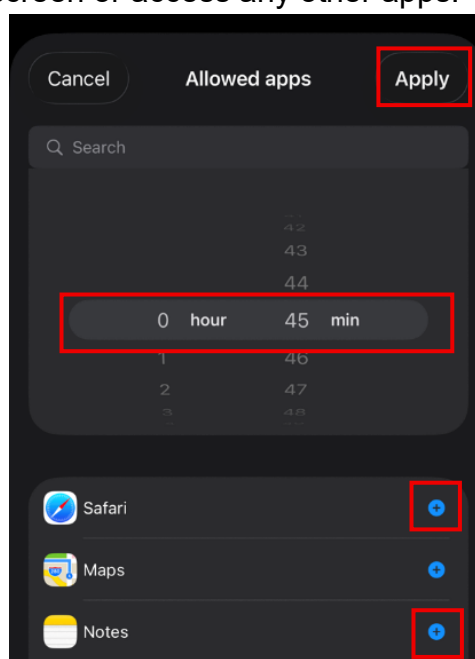


Step 2: After tapping the “+” button, a new screen will appear showing a timer option and a list of available apps for you to select to **allow the access**.

Note: If no apps are selected and no restrictions are configured earlier, all apps on your child/ward's PLD will remain accessible by default.

Once you select and add specific apps, only those apps will be accessible (in this example, only “Safari” and “Notes” will be accessible), and **all others will be hidden** from the device.

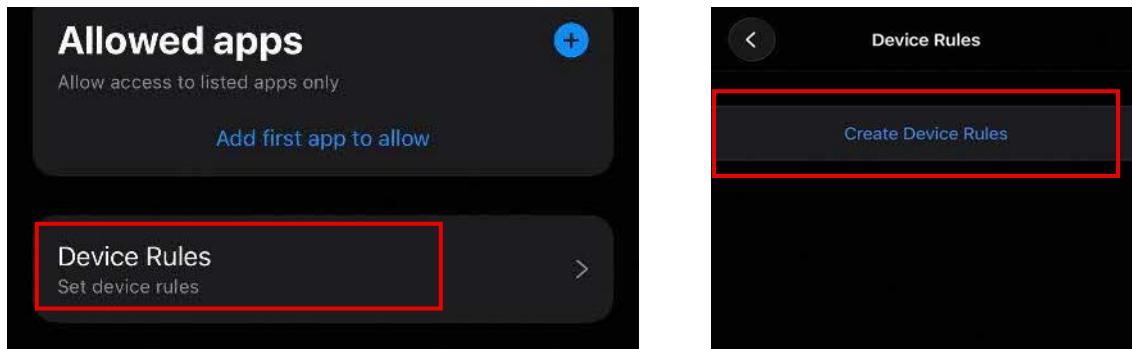
If you select only one app and set a timeframe, the device will enter **Single App Mode** (equivalent to Sleep Hours) for that duration once you tap “**Apply**”. During this time, your child/ward will only be able to use that app and will not be able to return to the home screen or access any other apps.



4.6 Create Device Rules

The Device Rules section allows you to schedule app restrictions based on categories, specific apps, and device functionality on your child's/ward's PLD. Using this section, you can **define scheduled time windows — such as homework time or bedtime** — during which specific restrictions apply and **set the duration** for which those restrictions remain in effect.

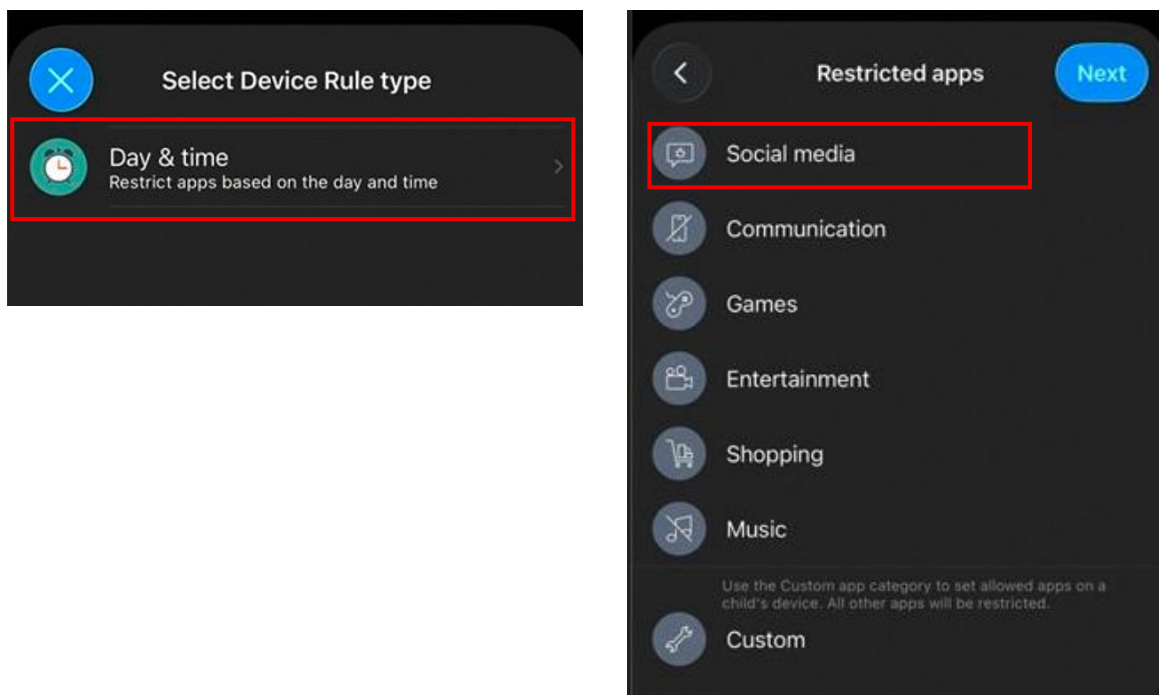
Step 1: Tap the “Device Rules” tab, then tap “Create Device Rules”.



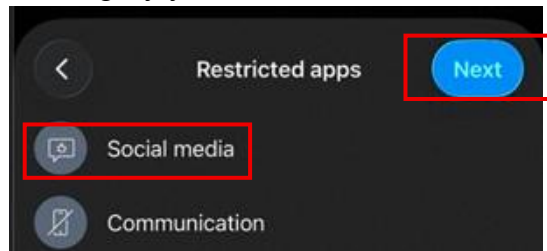
Step 2: Tap “Day & time”.

Under “Restricted apps”, tap to select one category (in this example, it is “Social media”) for the restriction.

Note: Each restriction applies to one category only. To restrict an additional category, please create a new restriction by repeating from Step 1.



Step 3: Tap to select the category you would like to **restrict**, then tap **"Next"**.

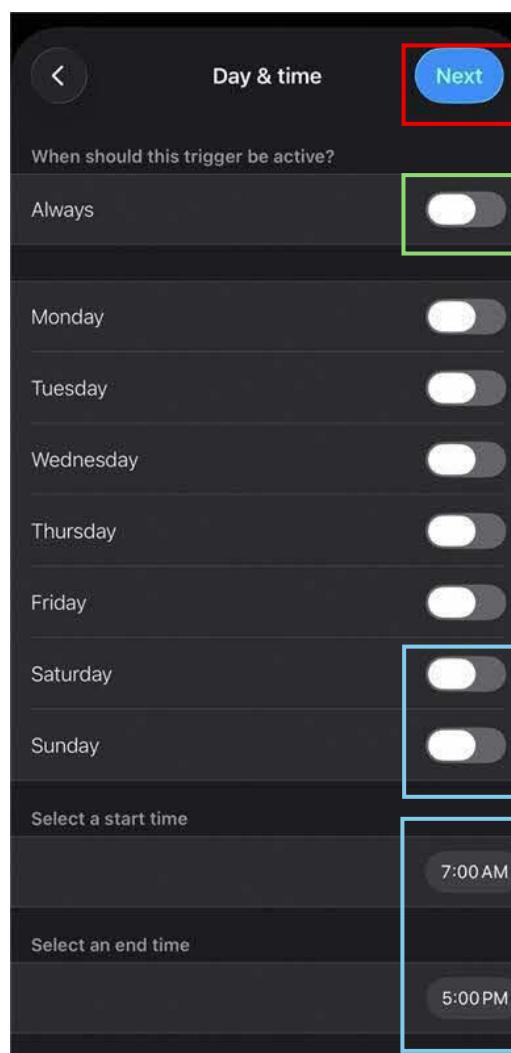


Step 4: To apply a restriction,
tap to toggle on **"Always"** to enforce the restriction at all times,

OR

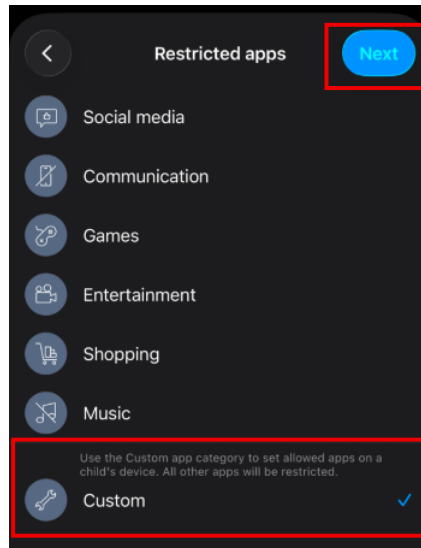
tap to toggle on the desired day(s) to apply the restriction on specific days.
You can then set the **"start time"** and **"end time"** for the restriction.

Once you have completed the configuration, tap **"Next"** to proceed to save the rule.



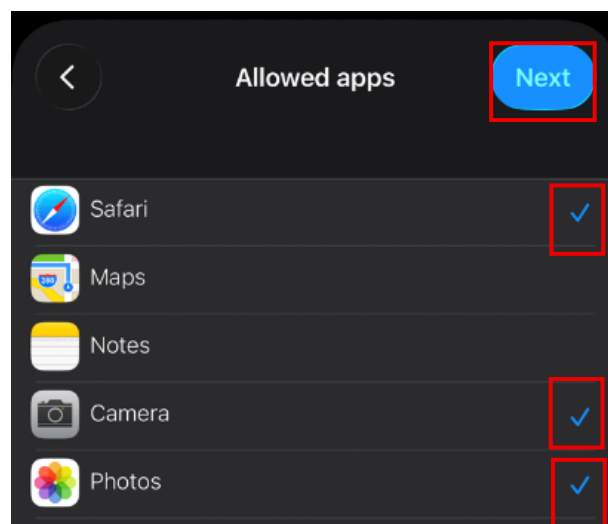
4.6.1 “Custom” a Device Rule

Step 1: If you would like to customise a “Device Rule” with specific apps you wish to **allow your child/ward to access**, tap “**Custom**”, then tap “**Next**” to continue.



Step 2: Tap to select the apps you would like to **allow** (in this example, “Safari”, “Camera” and “Photos” will be made accessible), then tap “**Next**”.

Note: Under the list of apps, the checkmark will appear next to apps that are allowed and not next to apps that are restricted.



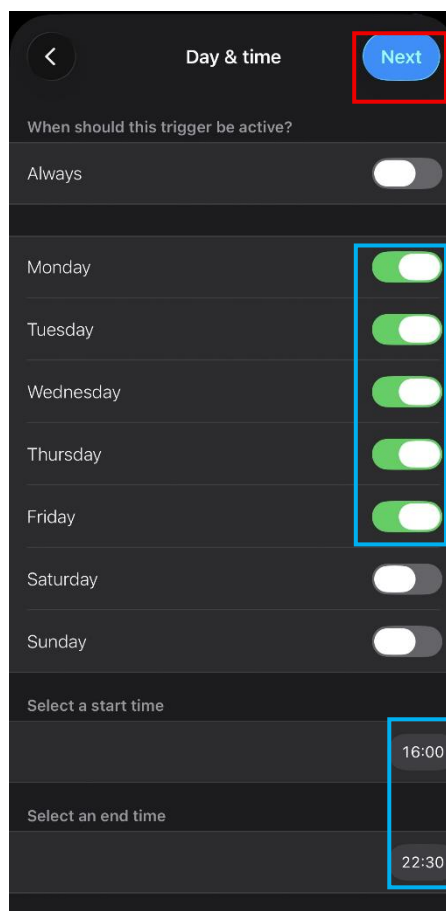
Step 3: To apply this customised Device Rule,
tap to toggle on **"Always"** to enforce the customisation at all time,

OR

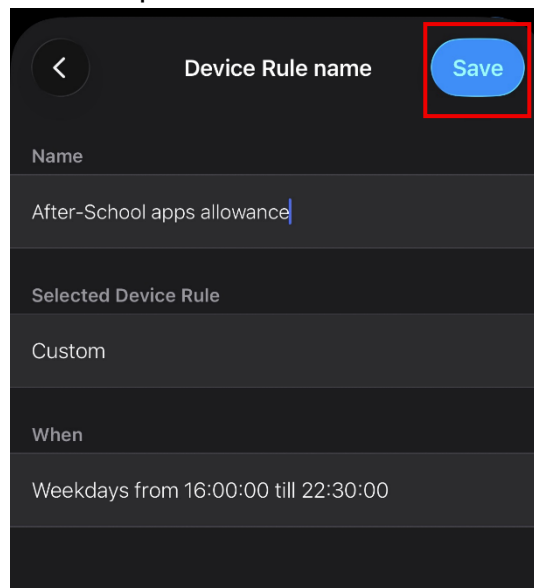
Tap to toggle on the desired day(s) to apply the customisation on specific days. You can then set the **"start time"** and **"end time"** for the restriction.

In this example, from Monday to Friday, from 4:00PM to 10:30PM, your child/ward can only access "Safari", "Camera" and "Photos".

Once you have completed the configuration, tap **"Next"** to proceed to save the customisation.

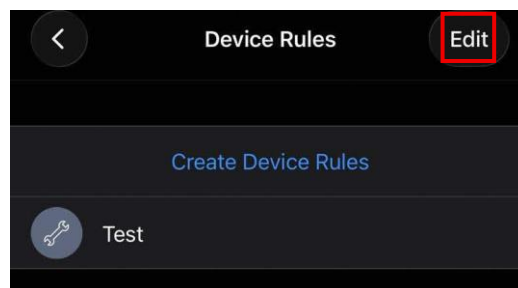


Step 4: Enter a name for the Device Rule (in this example, it is “After-School apps allowance”), and then tap “**Save**” to create the customisation.

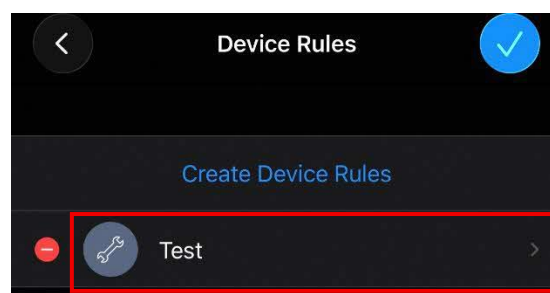
A screenshot of a mobile app interface for creating a device rule. At the top, there is a back arrow, the title 'Device Rule name', and a blue 'Save' button which is highlighted with a red rectangular box. Below the title, there is a 'Name' field containing the text 'After-School apps allowance'. Underneath is a 'Selected Device Rule' section with a 'Custom' option. At the bottom, there is a 'When' section with the text 'Weekdays from 16:00:00 till 22:30:00'.

4.6.2 Edit a Device Rule

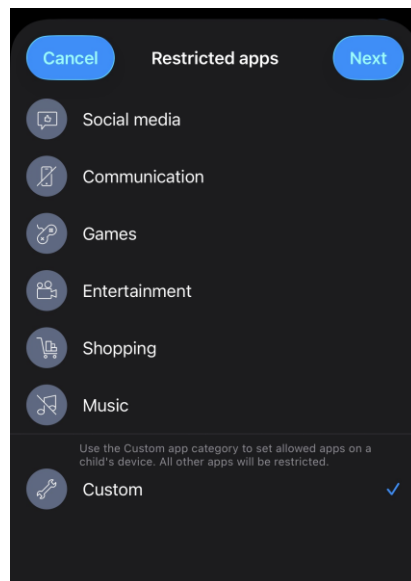
Step 1: To edit an existing Device Rule, tap “**Edit**” in the top-right corner of the screen.



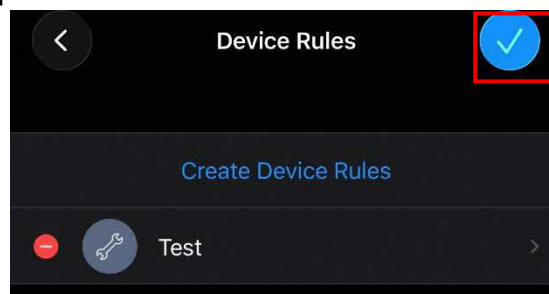
Step 2: Tap to select the Device Rule that you would like to modify (in this example, it is "Test").



Step 3: This will open the Device Rule settings page, where you can make the necessary changes.

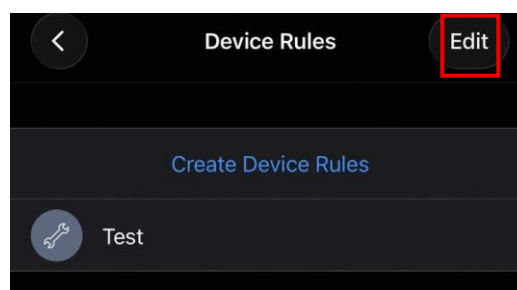


Once you have finished making the changes, tap the “**check**”  button to apply the updated Device Rule.



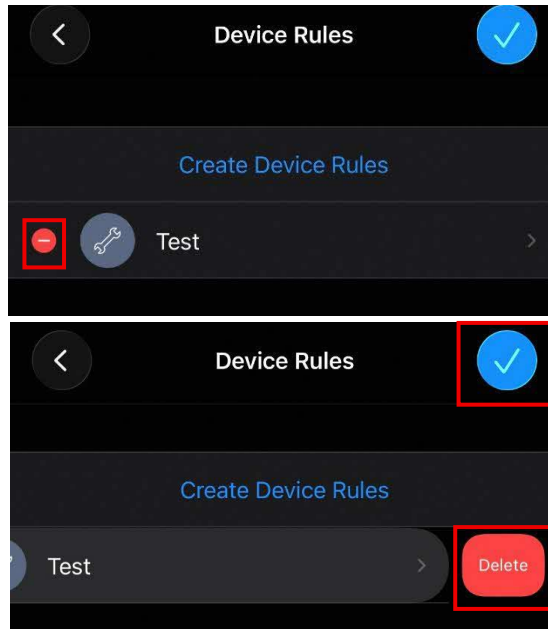
4.6.3 Delete a Device Rule

Step 1: To remove an existing Device Rule, tap "Edit" in the top-right corner of the screen.



Step 2: In the Device Rules settings page, tap the  icon to reveal the Delete button, then tap “Delete” to remove the rule.

Once the rule has been removed, tap the “check”  button to complete the process.

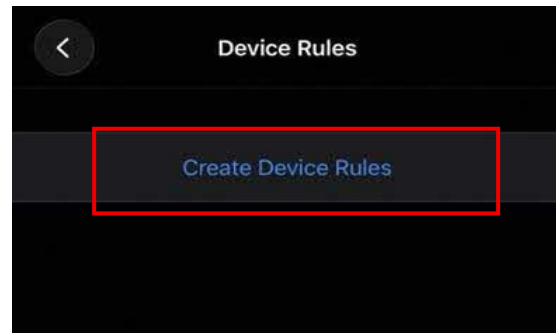
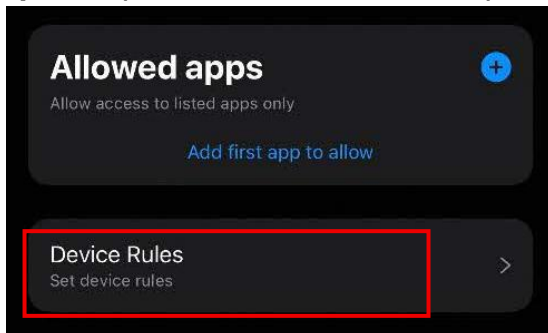


4.7 Common Scenarios (iOS)

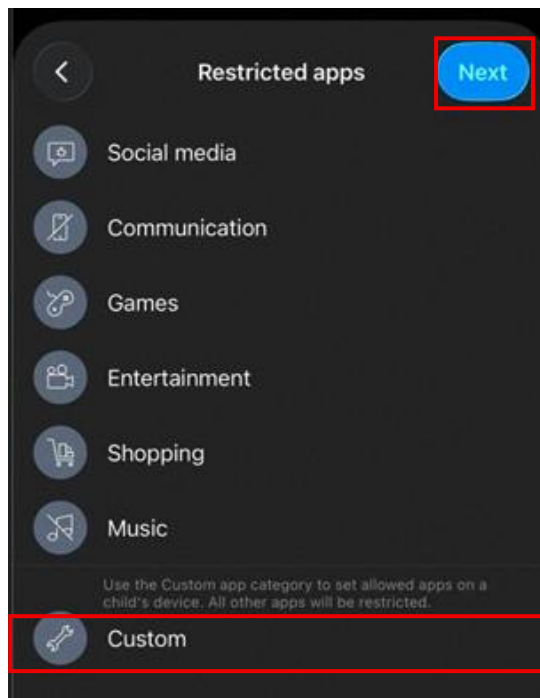
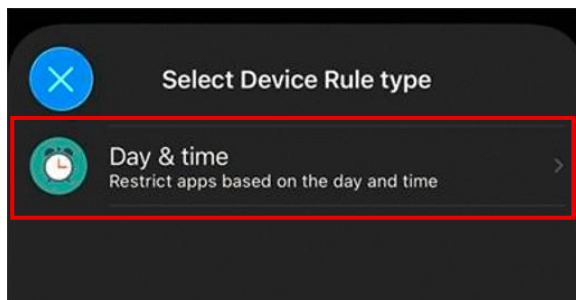
4.7.1 Custom or Bring Forward the Sleep Hours

Your child's/ward's PLD will be set to the default sleep hours from 10.00 pm to 6.30 am. This is to prevent device usage during the night, ensuring your child/ward gets sufficient rest time. However, you can use the Jamf Parent app to customise the start of the sleep hours (or bring forward the sleep hours) for your child's/ward's PLD.

Step 1: Tap “Device Rules”, then tap “Create Device Rules”.

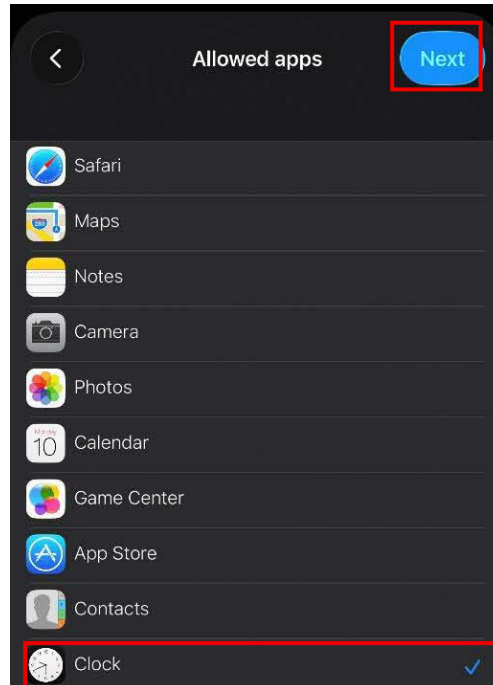


Step 2: Tap "Day & Time", select "Custom", and then tap "Next".



Step 3: Tap “Clock” to **allow** only this app to be accessible during sleep hours, also known as **Single App Mode**. Tap “**Next**” to continue.

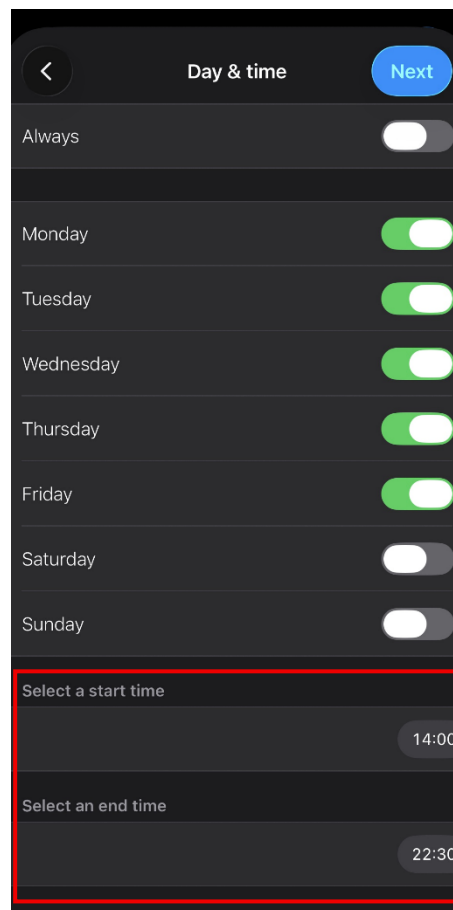
Note: Under the list of apps, the checkmark will appear next to apps that are allowed and not next to apps that are restricted.



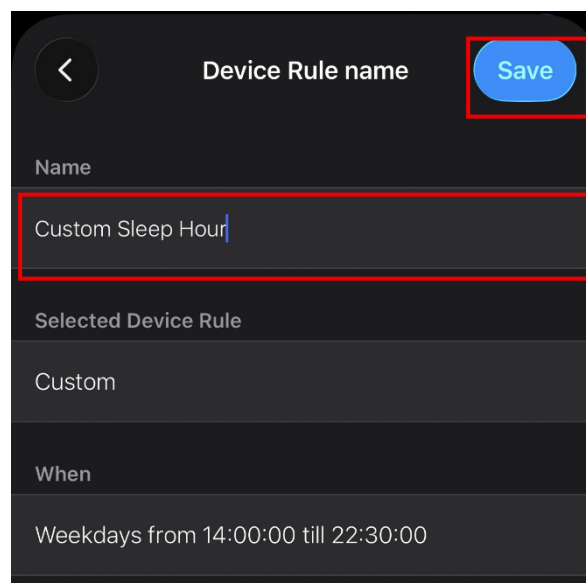
Step 4: Tap to toggle on “**Always**” to enforce the custom sleep hours at all times,
OR
select the days on which you would like the custom sleep hours to be applied, then specify the start and end times.

Important: Custom sleep hours can only be configured within the after-school hours set by the school (in this example, from Mon to Fri, and from 2:00PM to 10:30PM after school hours) and **cannot extend beyond the school-regulated sleep hours start time of 10:00 PM.**

Please also ensure that the selected times do not overlap with the school hours configured by the school.



Step 5: Review the schedule displayed at the bottom of the screen, enter a name for the Device Rule (in this example, it is “Custom Sleep Hour”), and tap **"Save"** to apply the custom sleep hour.



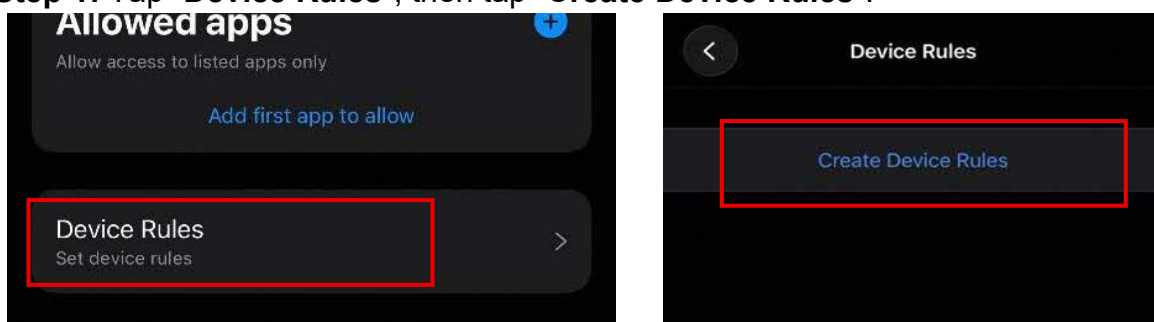
4.7.2 Restrict App Store

Note:

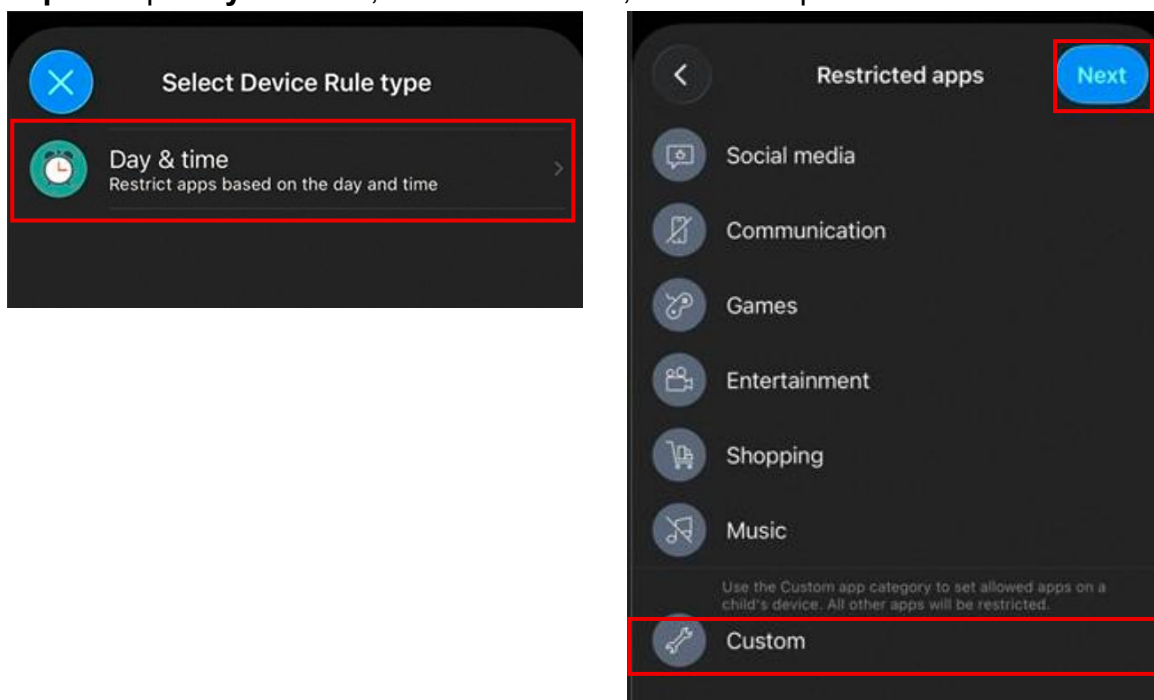
The example below demonstrates how to use Device Rules to restrict App Store access based on specific days and times, which is useful if you do not want your child/ward to download and install apps independently.

The App Store can also be restricted using the “Allowed apps” feature, which blocks access entirely if it is left unselected (“not allowed”). For more information on managing app access, please refer to the **5.5 Allowed apps** section.

Step 1: Tap “Device Rules”, then tap “Create Device Rules”.



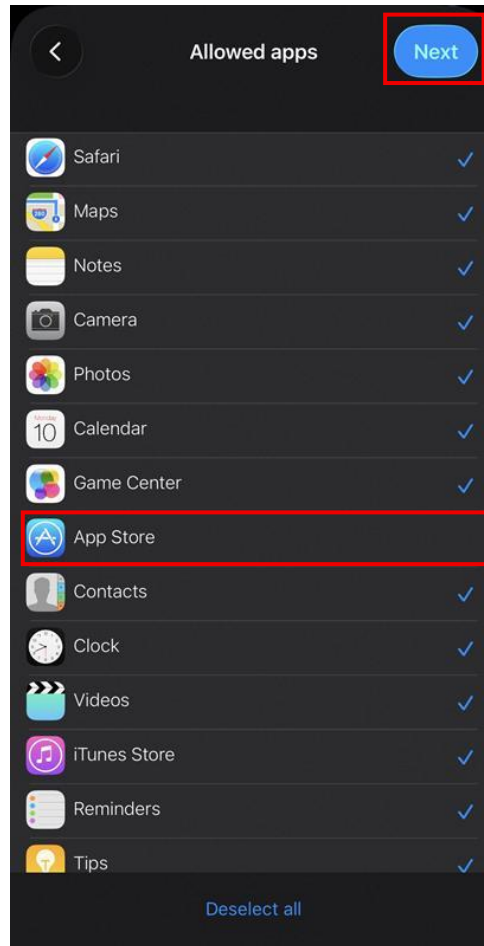
Step 2: Tap "Day & Time", select "Custom", and then tap "Next".



Step 3: Uncheck to restrict (hide) the App Store, and then tap **"Next"** to continue.

Reminder: Under the list of apps, the checkmark will appear next to apps that are allowed and not next to apps that are restricted.

Uncheck any apps you do not wish your child/ward to access.

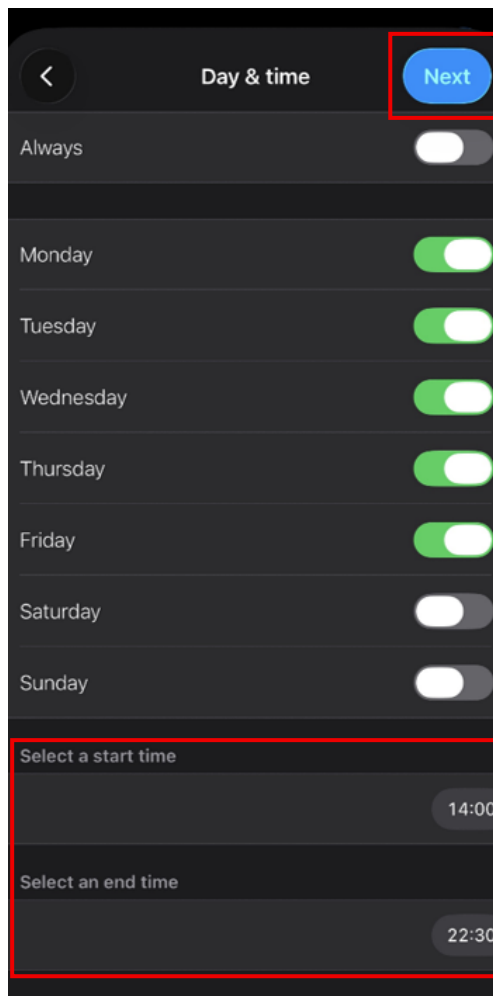


Step 4: To restrict the App Store at all times, select **"Always"**.

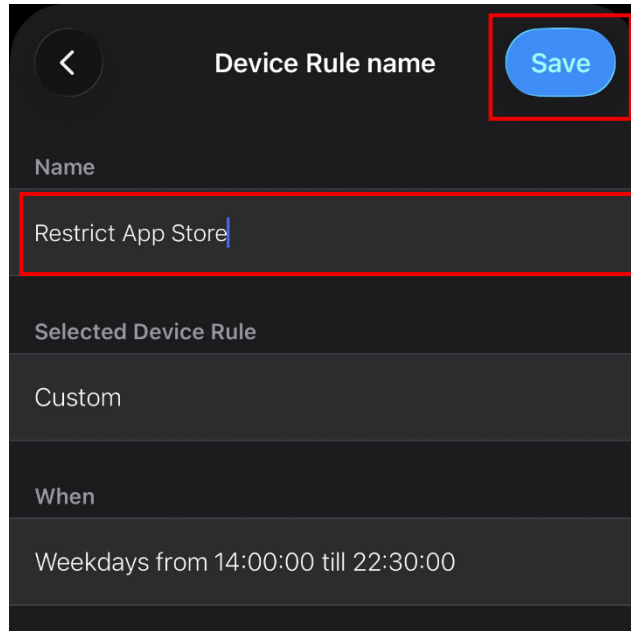
OR,

To block the App Store after school hours, set the start and end times according to your child's school's after-school hours (for example, 2:00 PM to 10:30 PM). As after-school hours may vary between schools, please check with your child's school for the applicable timings.

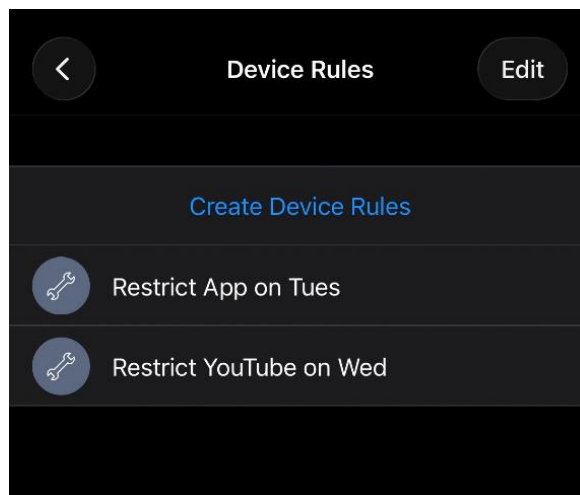
Once you have completed the configuration, tap **"Next"** to continue.



Step 5: Review the schedule displayed at the bottom of the screen, enter a name for the Device Rule, and tap "**Save**" to create the rule.



Note: The Device Rules page will display all configured Device Rules. In the example below, two Device Rules ("Restrict App on Tues", "Restrict YouTube on Wed") are shown. To create additional Device Rules with different schedules or restrictions, repeat the steps above to uncheck any apps you do not wish your child to access — for example, the YouTube app.

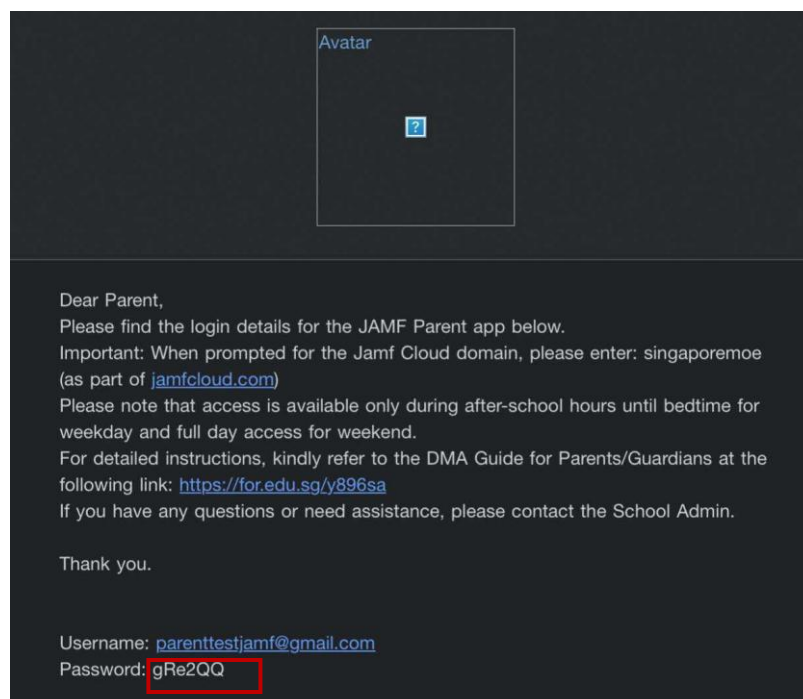


Section 5: Overview of the Jamf Parental Controls in Android

5.1 Jamf Parent App (Android): Sign-in and Initial Setup

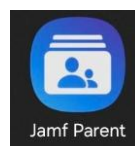
Note: For iOS users, please ignore this section and return to Section 4, or continue to Section 6.

You will receive an email from noreply@jamf.com with your username and password. Please check the **Spam/Junk folder** if you do not see the email in the Inbox.

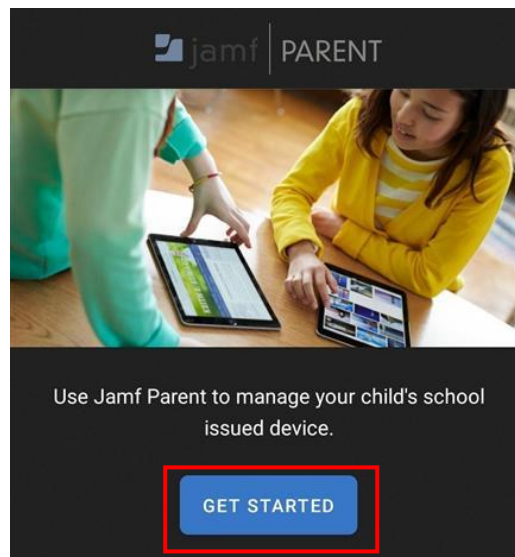


You will need the system generated **Password** provided in the email from noreply@jamf.com. Follow the steps to set up your account and link it to your child's/ward's PLD. This is an example of email notification for parent.

Step 1: After installing the app, open the **Jamf Parent** app by tapping on it.

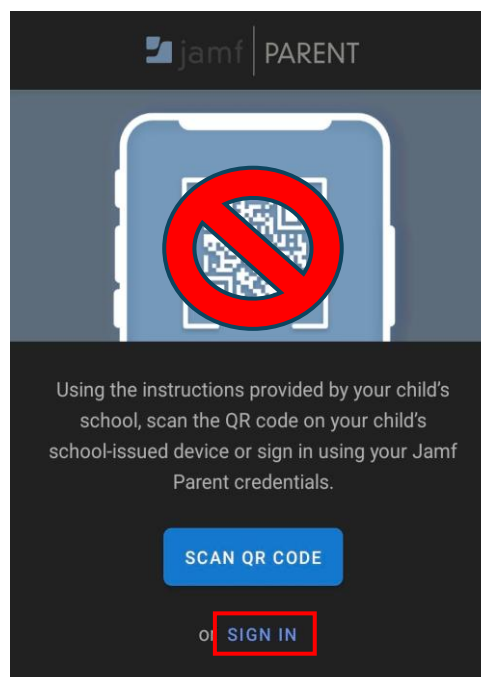


The app will display an **App Privacy** notice explaining how data is used. Read through the information, then tap “**Get Started**” to proceed.



Step 2: You will be shown a panel in which you are instructed “Sign in”. Tap “**Sign in**” to continue.

Note: QR code scanning is not required.



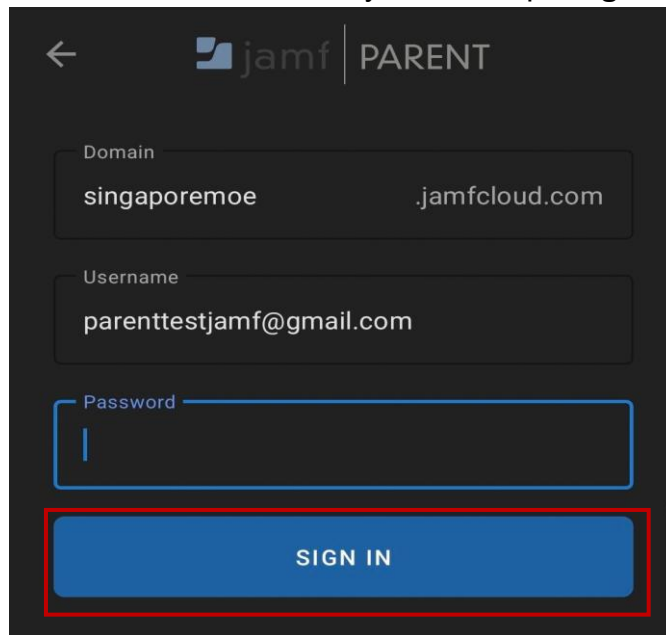
Step 3: In the next panel, fill up the fields for “Domain”, “Username” and “Password”.

For “Domain”, type “**singaporemoe**” before “.jamfcloud.com”.

For “Username”, enter the full email address which you provided to the school
(In the screenshot below, it is parenttestjamf@gmail.com for example).

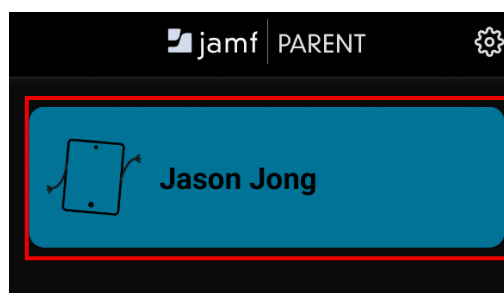
For “Password”, enter the password provided in the Jamf email invite as mentioned before **Step 1**.

After you have filled in the necessary details, tap “**Sign in**”.

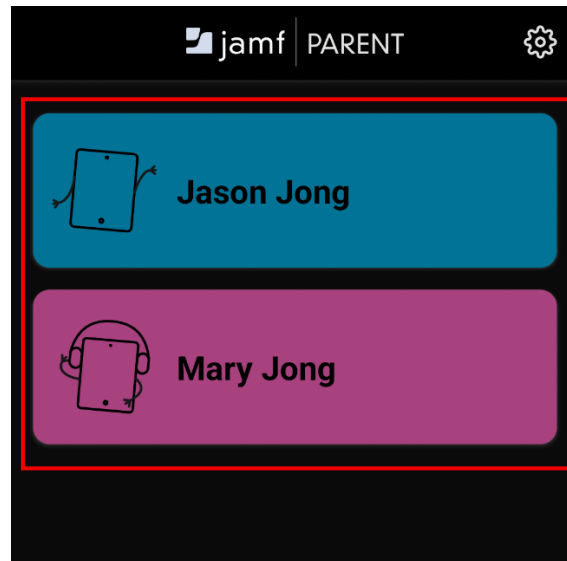


Step 4: After signing in successfully to the Parent Account, you will be able to see your child/ward displayed as an icon. The icon name is based on your child’s/ward’s iCON email account.

Tapping on the icon will let you proceed to manage your child’s/ward’s PLD.



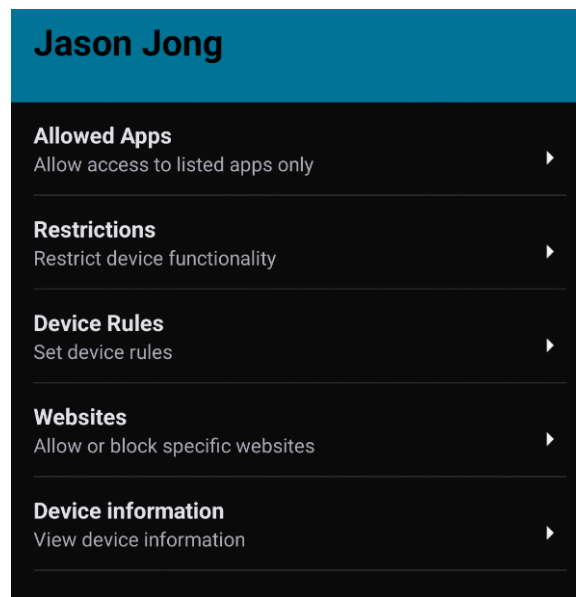
If you have multiple children/wards' iPadOS PLDs linked to your account, tap the desired name to choose which PLD you would like to manage.



Important: If you have multiple children/wards attending different iPadOS PLD schools, you will only be able to access the Jamf Parent app, and any configured controls will only take effect, once the latest after-school hours across all schools have begun.

For example, if you have two children — one attending School A and another attending School B — and School A has configured after-school hours to begin at 2:00 PM whilst School B has configured them to begin at 3:00 PM, you will only be able to access Jamf Parent controls from 3:00 PM onwards.

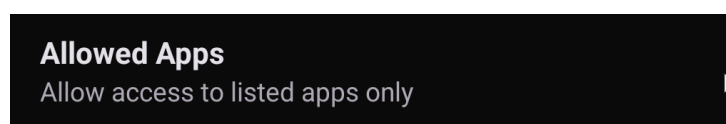
5.2 Jamf Parent App Dashboard (Android)



Jamf Parent App allows you to manage your child's PLD, giving you control over what your child/ward can access and do on the device. From the dashboard, you can view device details and status ("Device Information"), restrict browsing to approved websites ("Websites"), apply device restrictions ("Restrictions"), choose which apps are permitted ("Allowed Apps"), and set overall usage rules ("Device Rules")

5.3 Allowed Apps

The "Allowed Apps" section lets you to permit or restrict multiple apps, as well as set **time limits** for their use.

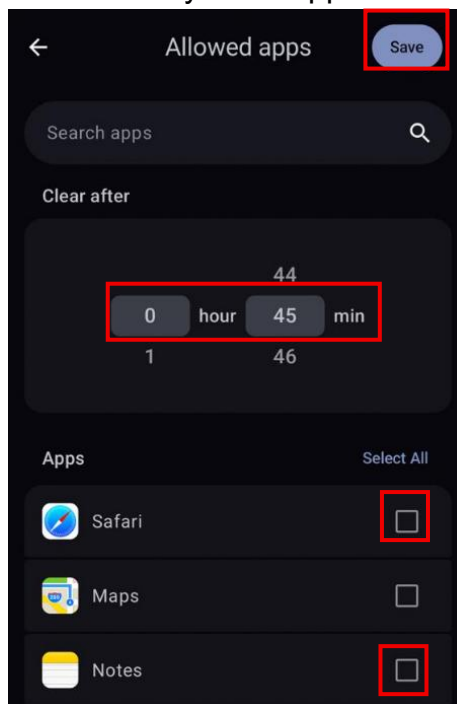


To allow specific apps, select the checkbox next to each app you would like your child to access. Apps with a selected checkbox will remain available, while apps without a selected checkbox will be restricted. Once you have made your selection, tap **Save** to apply the changes.

Note: If no apps are selected and no Restrictions are configured earlier, all apps on your child's PLD will remain accessible by default.

Once you select and add specific apps, only those apps will be accessible (in this example, only “Safari” and “Notes” will be accessible), and **all others will be hidden** on the device.

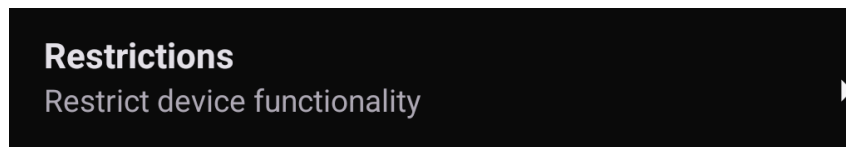
If you select only one app and set a timeframe, the device will enter **Single App Mode** (equivalent to Sleep Hours) for that duration once you tap **"Apply"**. During this time, your child will only be able to use that app and will not be able to return to the home screen or access any other apps.



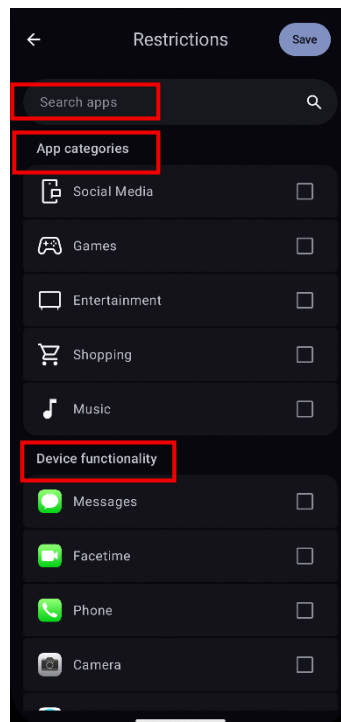
5.4 Restrictions

The "Restrictions" section allows you to restrict your child/ward's access to apps by category and device functionality.

Step 1: To configure a new **Restriction**, tap "**Restrictions**".



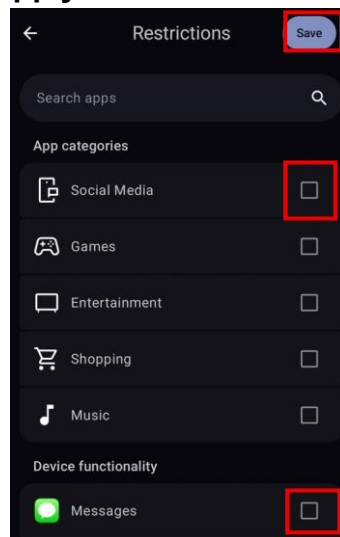
Step 2: Use the "**Search**" bar at the top of the screen to quickly find a specific "**App category**" or "**Device functionality**".



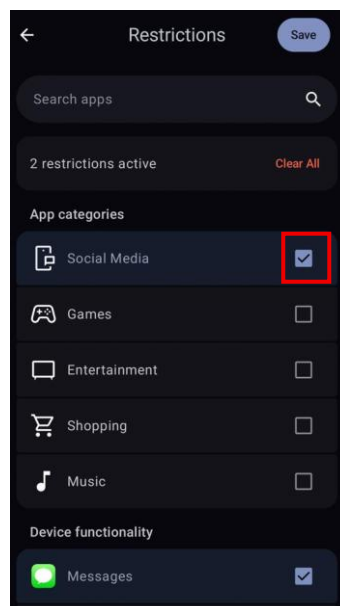
The "**App categories**" sub-section allows you to restrict groups of apps based on their category, such as Social Media, Games, Entertainment, Shopping, and Music. When a category is selected, all apps within that category will be restricted.

The "**Device functionality**" sub-section allows you to restrict specific built-in features of the device, such as Messages, FaceTime, Phone, Camera, Safari, Mail, and iTunes. Once restricted, your child will no longer be able to access those features.

Once you have selected the **App category** (in this example, it is “Social media”) and/or **Device functionality** (in this example, it is “Messages”) you want to restrict, tap "**Apply**" to save and enforce the changes.



To delete a Restriction (**to re-enable access**), uncheck the checkbox next to the restriction you wish to remove.



5.5 Create Device Rules

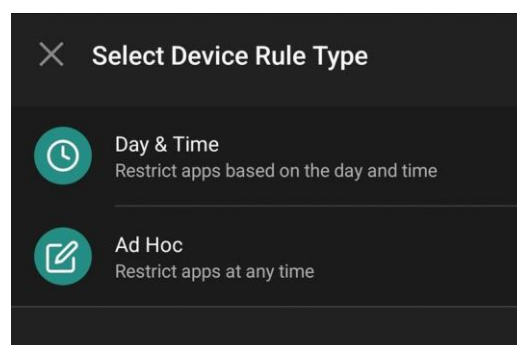
The Device Rules section allows you to schedule app restrictions based on categories, specific apps, and device functionality on your child's or ward's PLD. Using this section, you can **define scheduled time windows — such as homework time or bedtime** — during which specific restrictions apply and **set the duration** for which those restrictions remain in effect.

Step 1: Tap the “**Device Rules**” tab, then tap “Create Device Rules”



Step 2: Tap the type of Device Rule you want to set. The types of Device Rules that may be available include the following:

- **Ad Hoc:** This option allows you to restrict app access immediately, regardless of the date and time (**This option is only available in Jamf Parent app (Android)**).
- **Day & Time:** This rule allows you to restrict app access based on specific days and time.



5.5.1 Restrict App Access by Day & Time

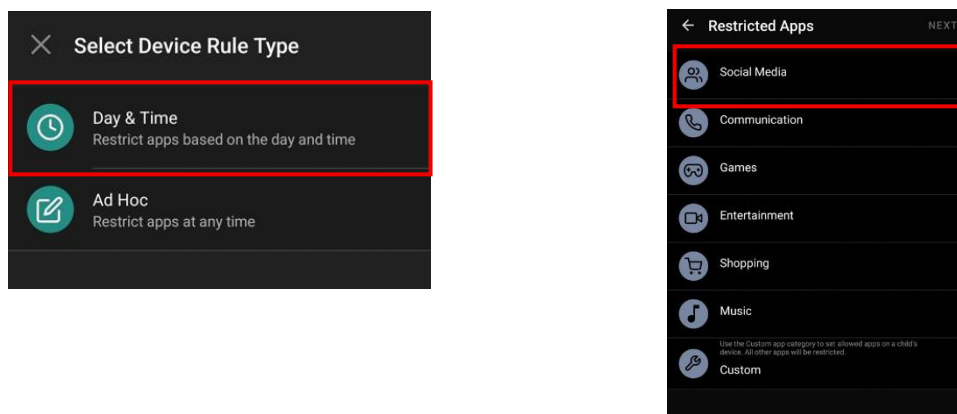
Step 1: Tap the “**Device Rules**” tab, then tap “Create Device Rules”



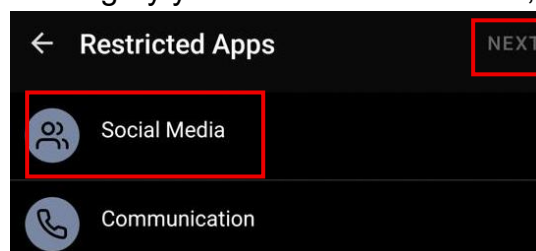
Step 2: Tap “**Day & time**”.

Under “**Restricted apps**”, tap to select one category (in this example, it is “Social media”) for the restriction.

Note: Each restriction applies to one category only. To restrict an additional category, please create a new restriction by repeating from Step 1.



Step 3: Tap to select the category you would like to **restrict**, then tap “**Next**”.

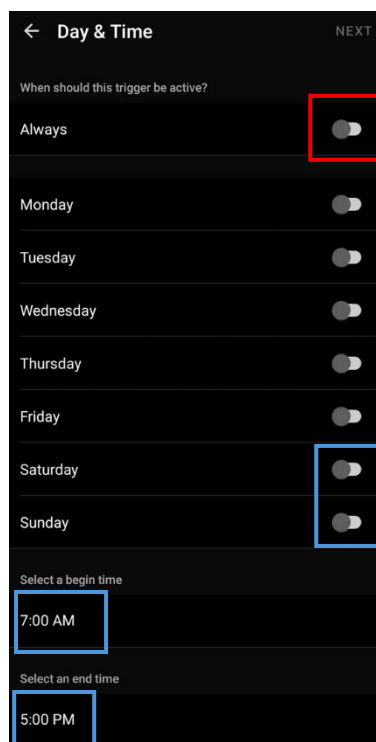


Step 4: To apply a restriction,
tap to toggle on **"Always"** to enforce the restriction at all times,

OR

tap to toggle on the desired day(s) to apply the restriction on specific days.
You can then set the **"start time"** and **"end time"** for the restriction.

Once you have completed the configuration, tap **"Next"** to save the rule.



5.5.2 Restrict App Access using Ad Hoc

Selecting “**Ad Hoc**” allows you to restrict app access immediately, regardless of the date and time, after school hours.

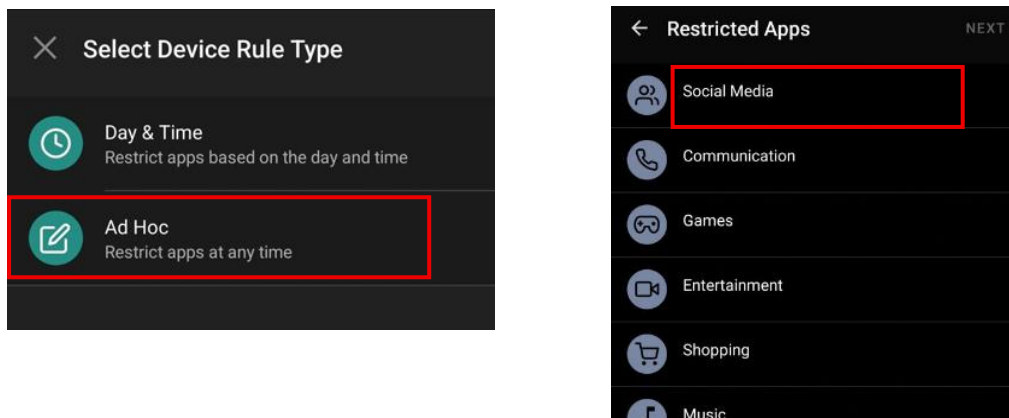
Step 1: Tap the “**Device Rules**” tab, then tap “Create Device Rules”



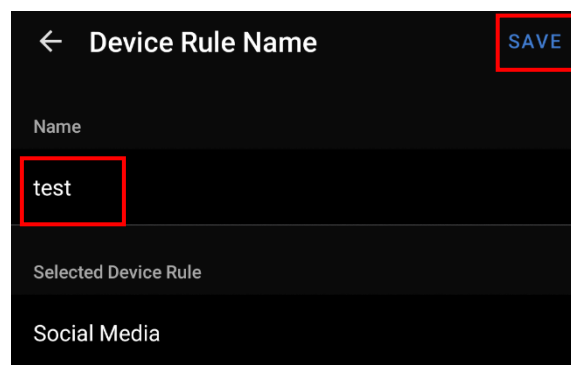
Step 2: Tap “**Ad Hoc**”.

Under “**Restricted apps**”, tap to select one category (in this example, it is “Social media”) for the restriction.

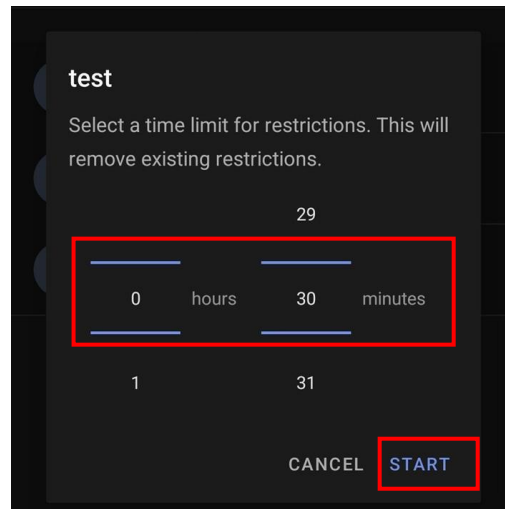
Note: Each restriction applies to one category only. To restrict an additional category, please create a new restriction by repeating from Step 1.



Step 3: Enter a name for the Device Rule, then tap “**Save**” to create the rule.

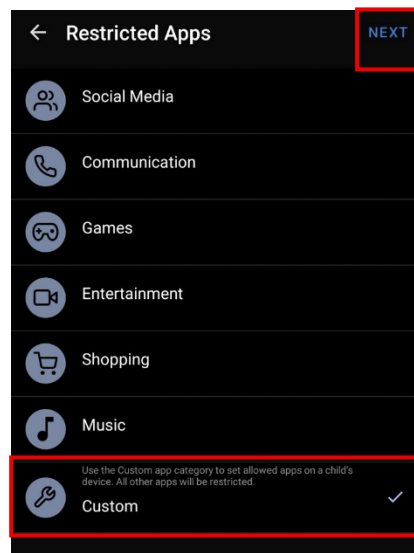


Step 4: Set the timer, then tap “**Start**” for the rule to take effect for the duration set by the timer.



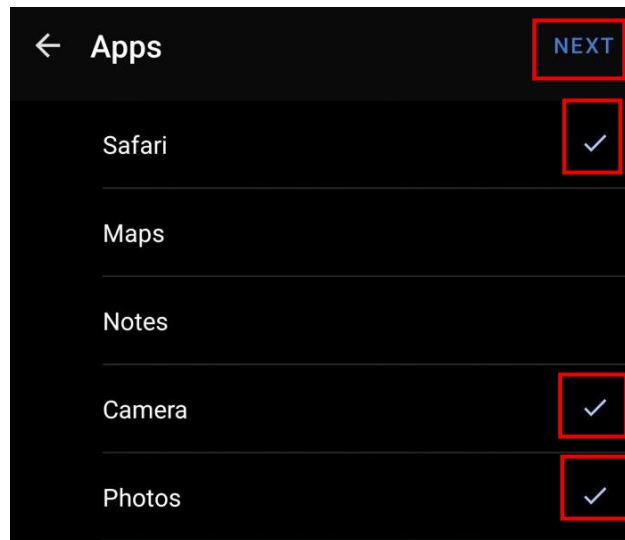
5.5.3 Create a Custom Device Rule

Step 1: If you would like to customise a “Device Rule” with specific apps you wish to **allow your child/ward to access**, tap “**Custom**”, then tap “**Next**” to continue.



Step 2: Tap to select the apps you would like to **allow** (in this example, “Safari”, “Camera” and “Photos” will be made accessible), then tap **“Next”**.

Note: Under the list of apps, the checkmark will appear next to apps that are allowed and not next to apps that are restricted.



Step 3: To apply this customised Device Rule,

tap to toggle on **“Always”** to enforce the customisation at all time,

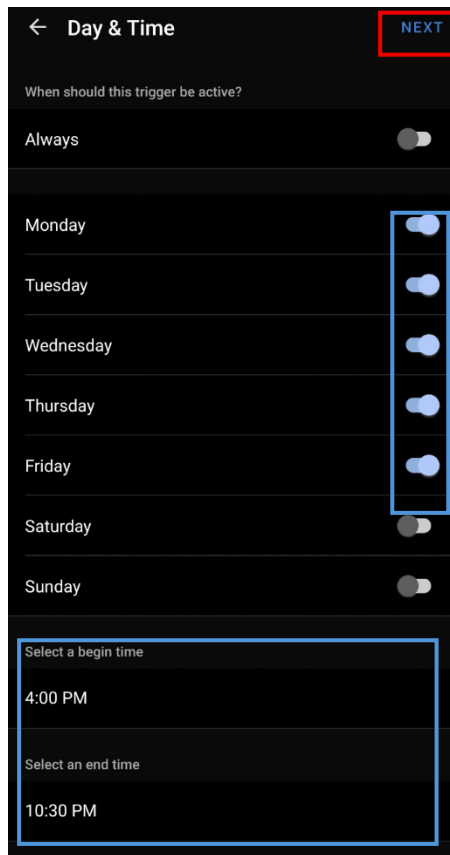
OR

Tap to toggle on the desired day(s) to apply the customisation on specific days.

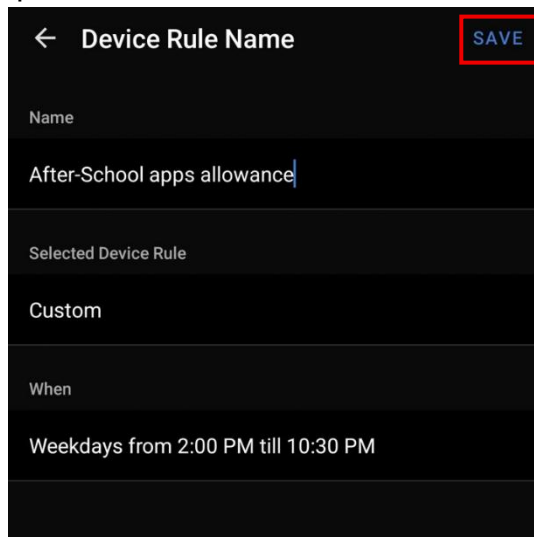
You can then set the **“start time”** and **“end time”** for the restriction.

In this example, from Monday to Friday, from 4:00PM to 10:30PM, your child can only access “Safari”, “Camera” and “Photos”.

Once you have completed the configuration, tap **“Next”** to proceed to save the customisation.

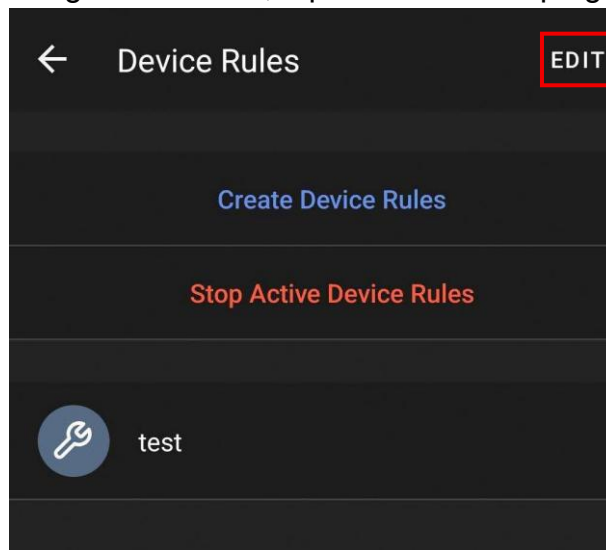


Step 4: Enter a name for the Device Rule (in this example, it is “After-School apps allowance”), and then tap “**Save**” to create the customisation.

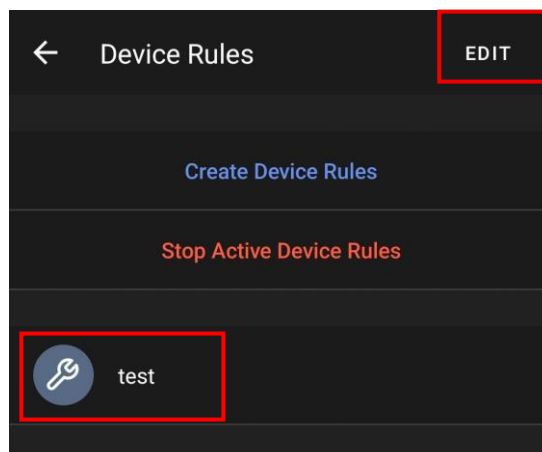


5.5.4 Edit a Device Rule

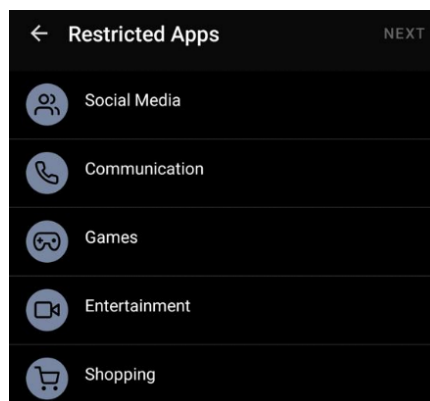
Step 1: To edit an existing Device Rule, tap “**Edit**” in the top right corner.



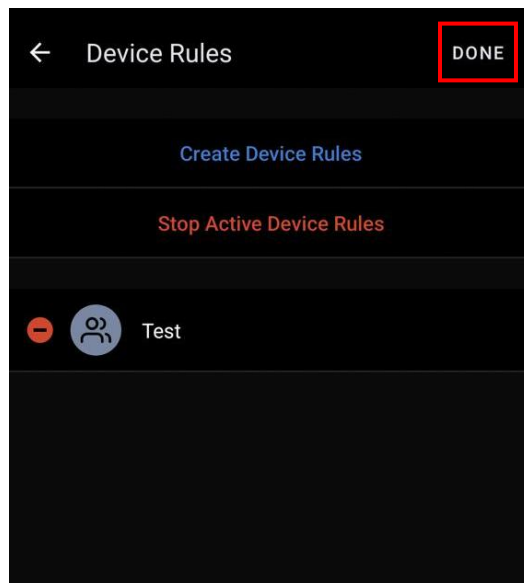
Step 2: Tap to select the Device Rule that you would like to modify (in this example, it is "Test").



Step 3: This will open the Device Rule settings, where you can make the necessary changes.

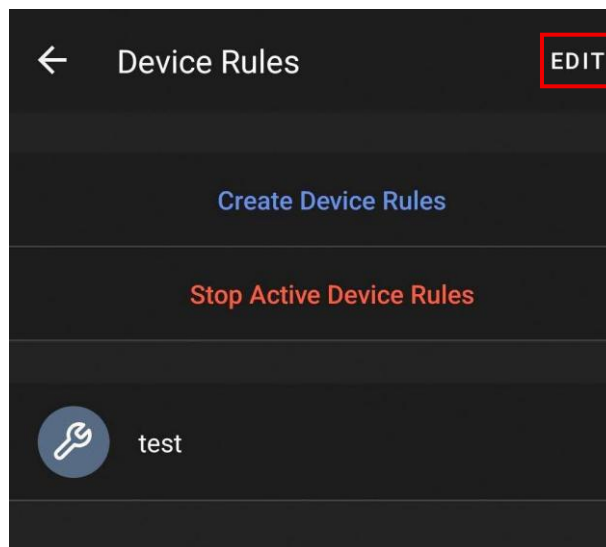


Step 4: Once you have finished making the changes, tap "**Done**" to apply the updated Device Rule.

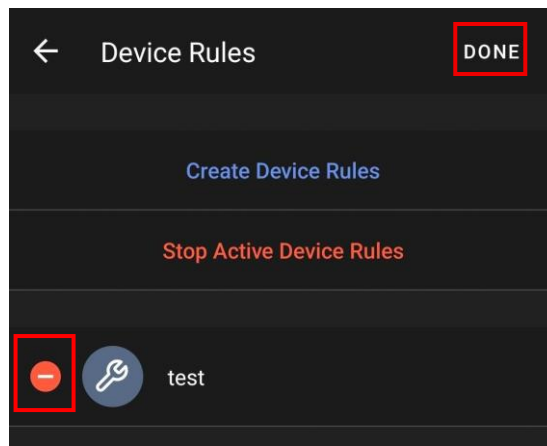


5.5.5 Delete a Device Rule

Step 1: To remove an existing Device Rule, tap "**Edit**" in the top right corner.

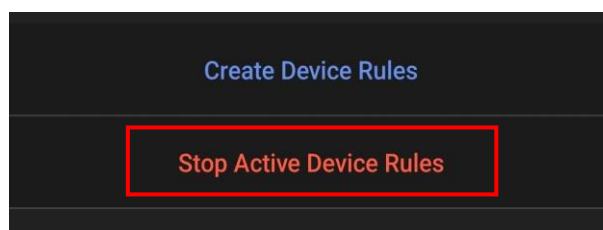


Step 2: In the Device Rules settings page, tap the  icon to remove the rule. Once you have finished the removal, tap the **"DONE"** button to complete the process.

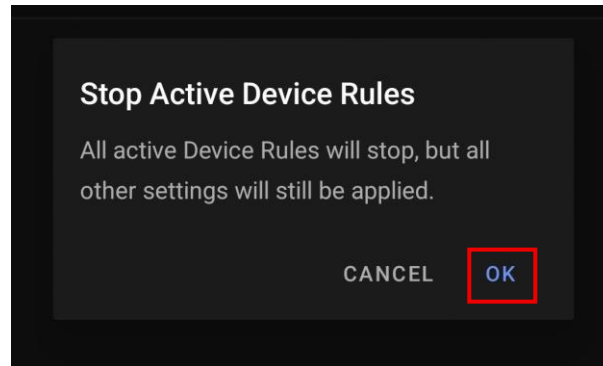


5.5.6 Stop Active Device Rules

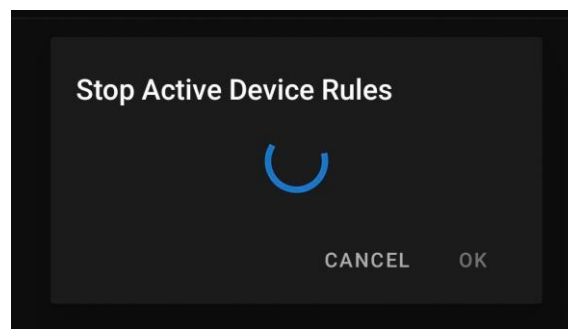
Step 1: Tap **"Stop Active Device Rules"** to proceed. A confirmation message will be displayed in the next step.



Step 2: Tap "OK" to stop all active Device Rules, or tap "Cancel" to return to the previous screen without making any changes, and any active Device Rules will remain in effect.



Step 3: "Stop Active Device Rules" may take a moment to load. Once loading is complete, the Device Rules will have been successfully stopped.

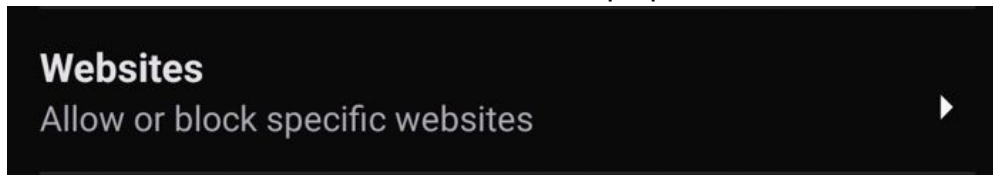


5.6 Websites

The Websites Filtering feature allows you to configure which websites are accessible or inaccessible on your child's/ward's PLD.

Note: Some websites may still be inaccessible if they have been restricted at the MOE or school level.

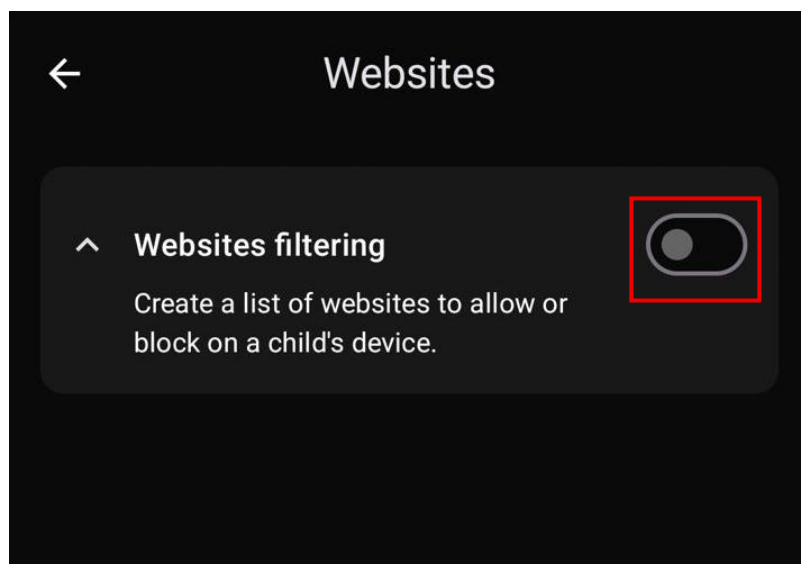
Focus on the **Websites** section and follow the steps provided below.



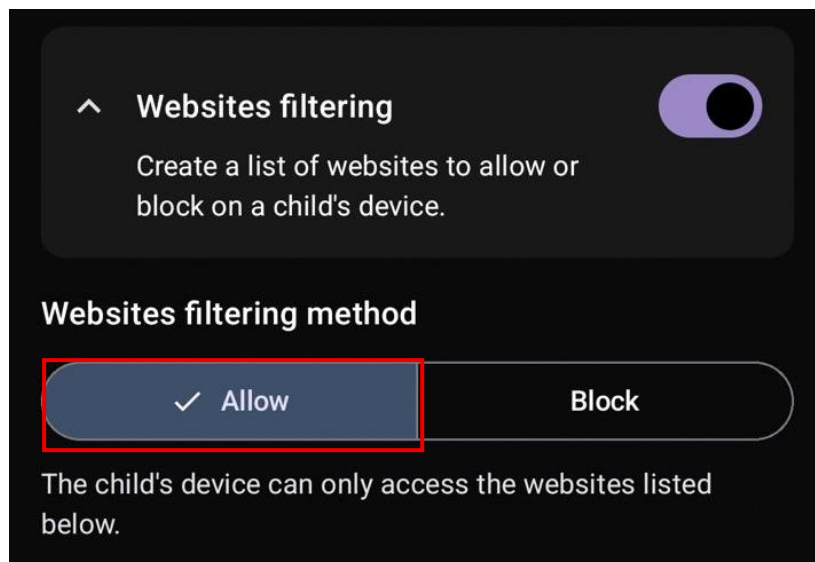
5.6.1 “Allow” Method Example: Allowing Only the Access to Singapore Student Learning Space (SLS)

Note: In this example, your child/ward will be unable to access websites other than SLS.

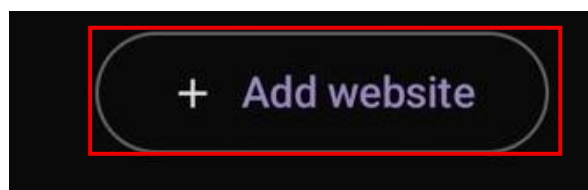
Step 1: Under the "**Websites**" section, tap the toggle switch to turn the feature on.



Step 2: Tap the “**Allow**” to enable the child's/ward's PLD to access only the listed websites (whitelisting).

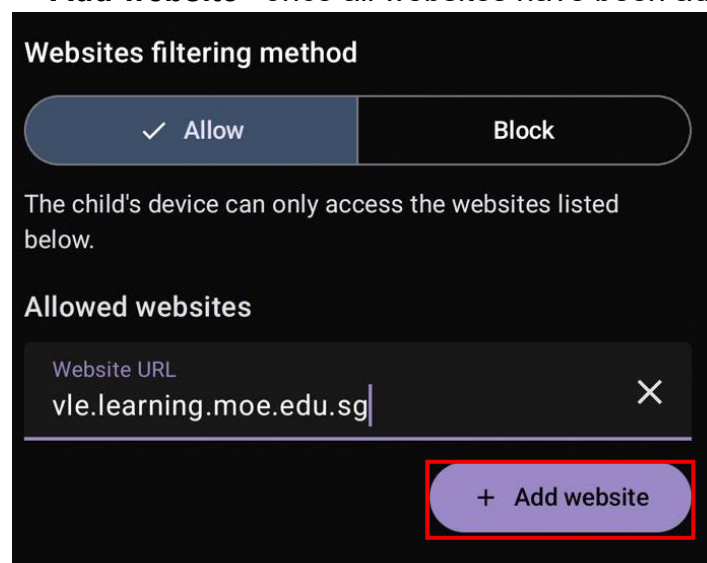


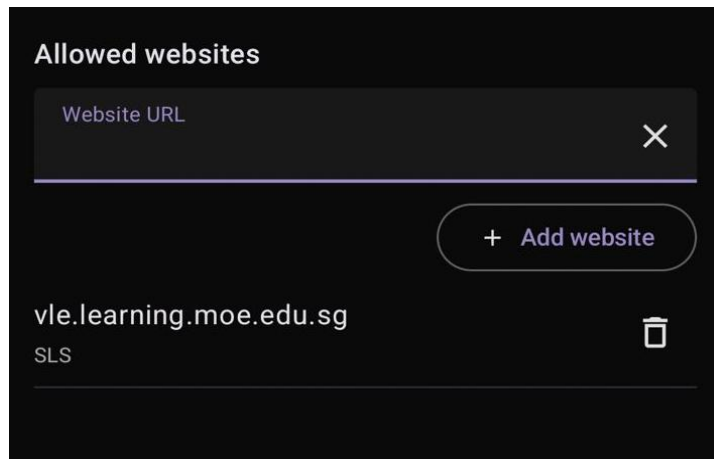
Step 3: Tap “+ Add Website” to add the URL of the website you wish to allow. You may add multiple websites to the list.



Enter the URL of the website you wish to allow. In this example, the URL entered is “https://vle.learning.moe.edu.sg”, which is the URL for SLS.

Then tap “+ Add website” once all websites have been added.

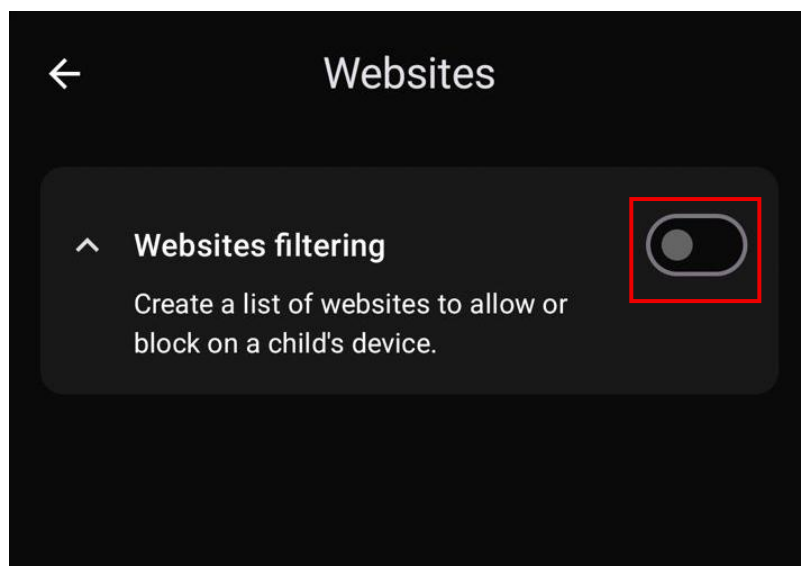




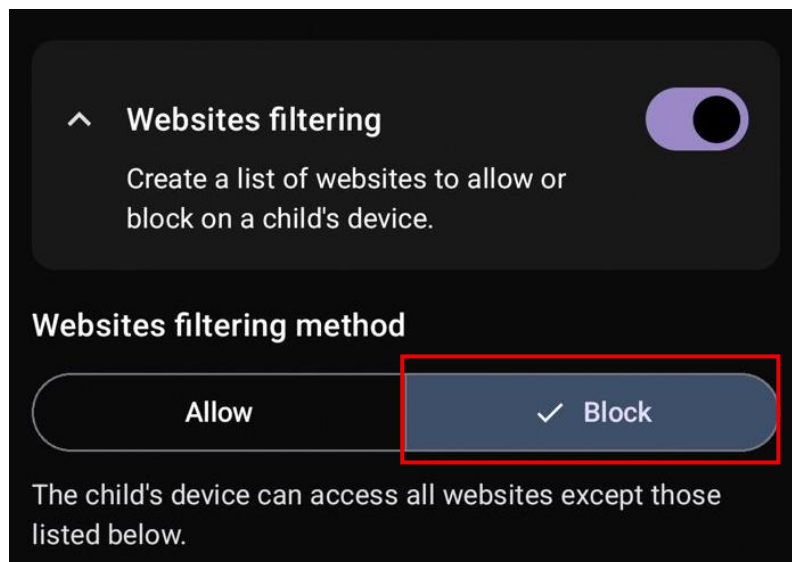
5.6.2 “Block” Method Example: Blocking the YouTube Website

Note: In this example, your child will not be able to access YouTube (the website). Other websites not included in the Blocked Websites list or blocked by Jamf at school or MOE level will remain accessible.

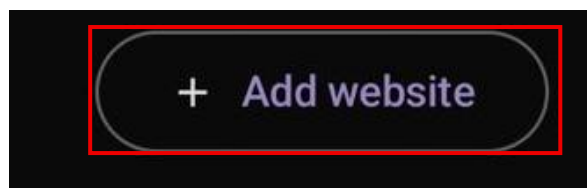
Step 1: Under the “Websites” section, tap the toggle switch to turn the feature on.



Step 2: Tap the “Block” to block the child’s PLD from accessing the listed websites (blacklisting).

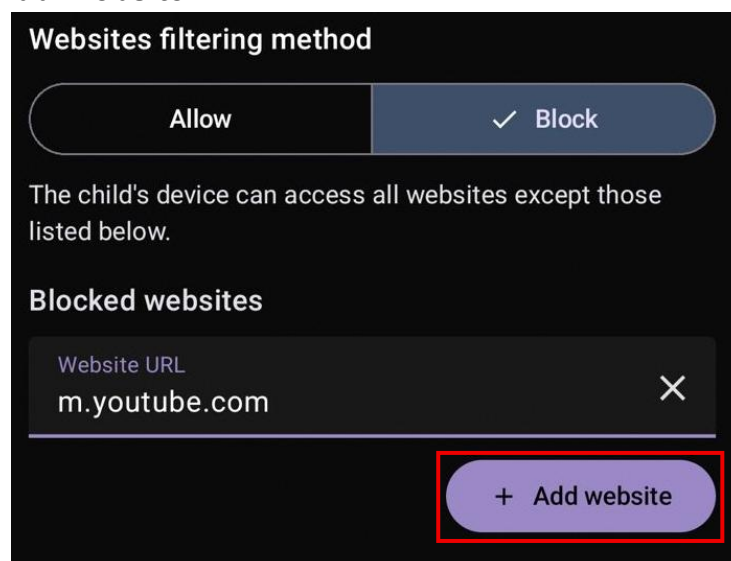


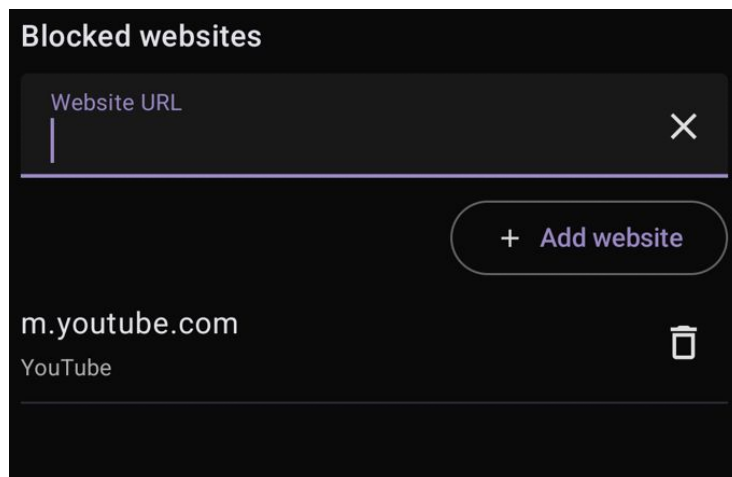
Step 3: Tap “+ Add Website” to add the URL of the website you wish to block. You may add multiple websites to the list.



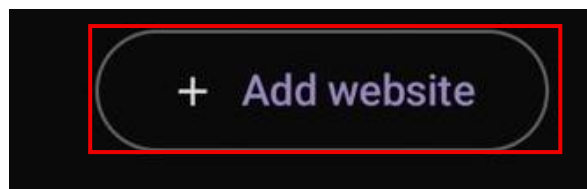
Enter the URL of the website you wish to block. In this example, the URL entered is “https://m.youtube.com”, which is the URL for YouTube on mobile devices.

Tap “+ Add Website” once all websites have been added.



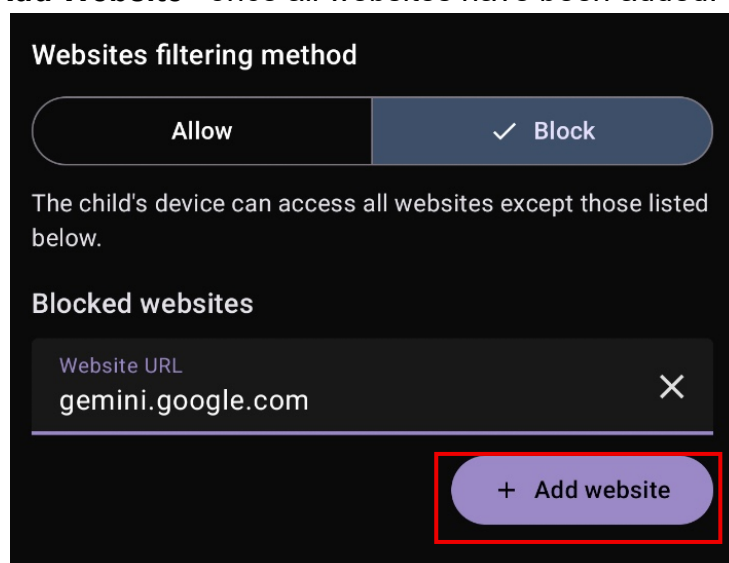


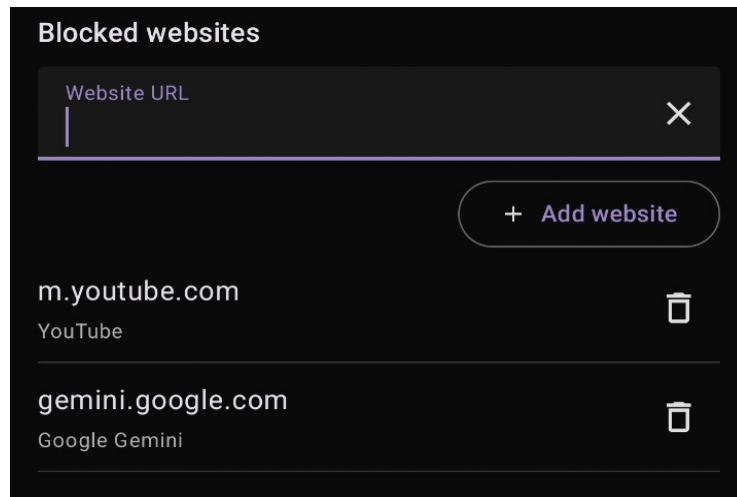
Step 4: Tap “+ Add Website” to add additional URL of the website you wish to block. You may add multiple websites to the list.



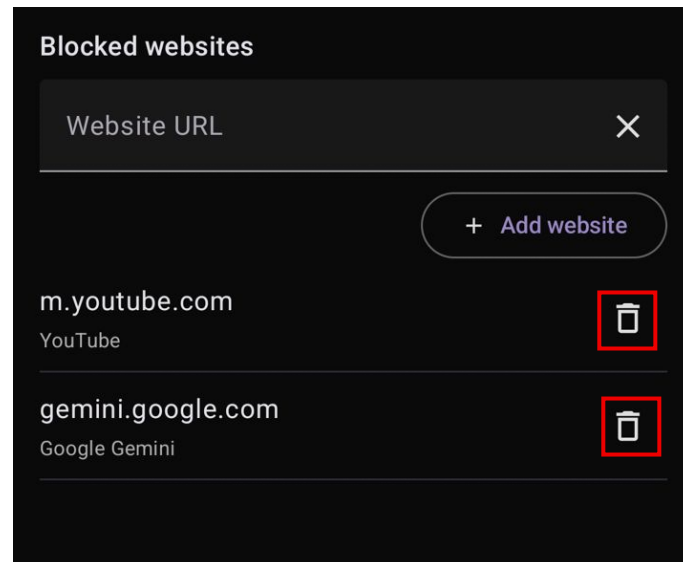
Enter the URL of the website you wish to block. In this example, the URL entered is “https://gemini.google.com”, which is the URL for Google Gemini on mobile devices.

Tap “+ Add Website” once all websites have been added.





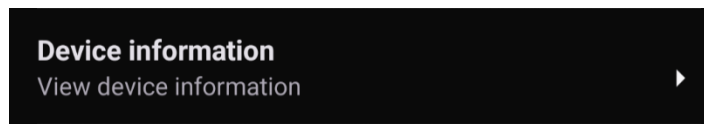
To delete a website from the lists, tap the  icon next to the website you wish to remove.



5.7 View Device Information

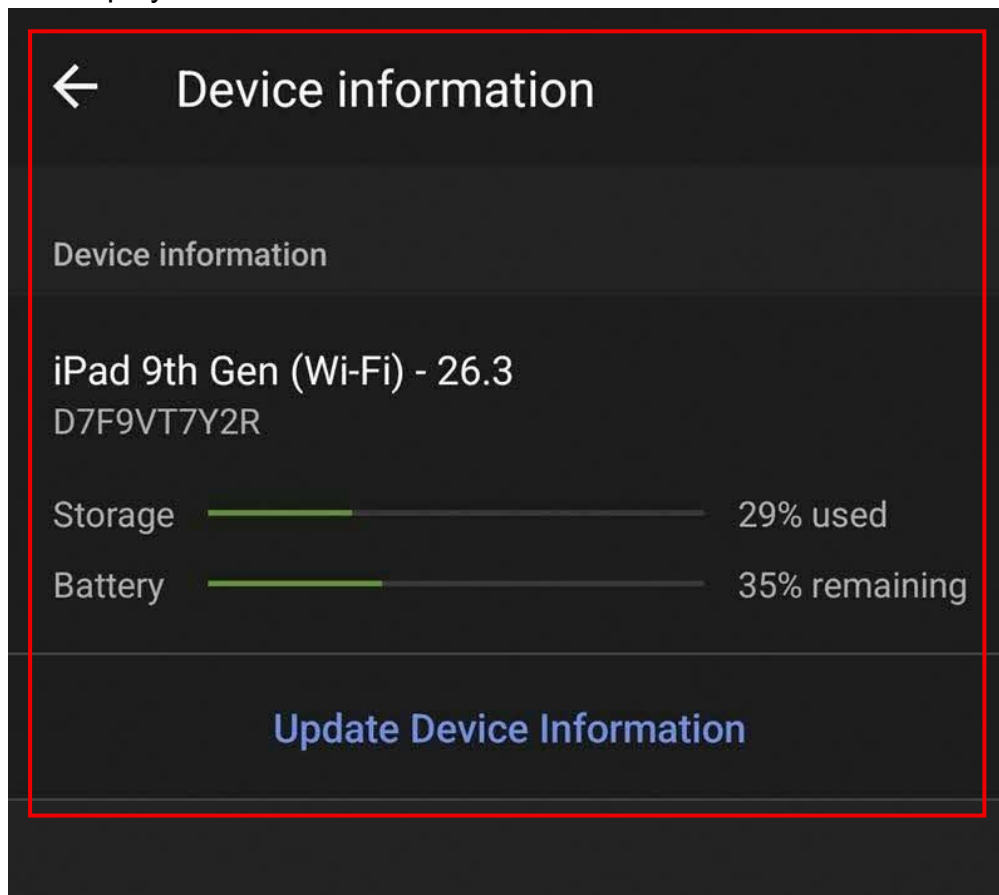
You can view basic information about your child's device through the Jamf Parent app.

Step 1: Tap "**Device Information**" to view details about your child's device.



Step 2: You will be able to view the following information:

- **Device Details:** Displays basic information about your child's device, including the device model, iOS version, and serial number.
- **Update device Information:** Refreshes the device information retrieved from Jamf School to ensure that the latest available device details are displayed.

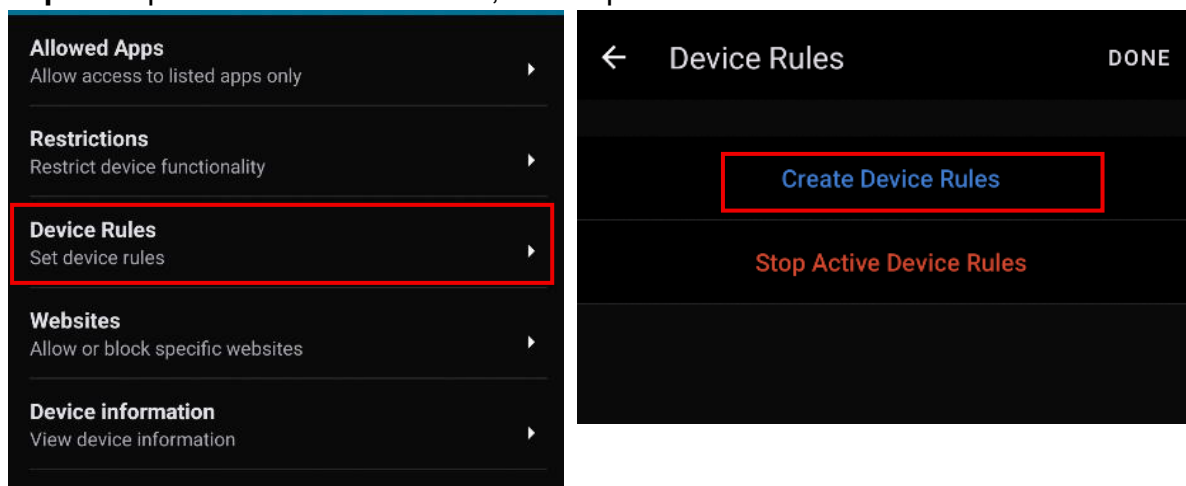


5.8 Common Scenarios (Android)

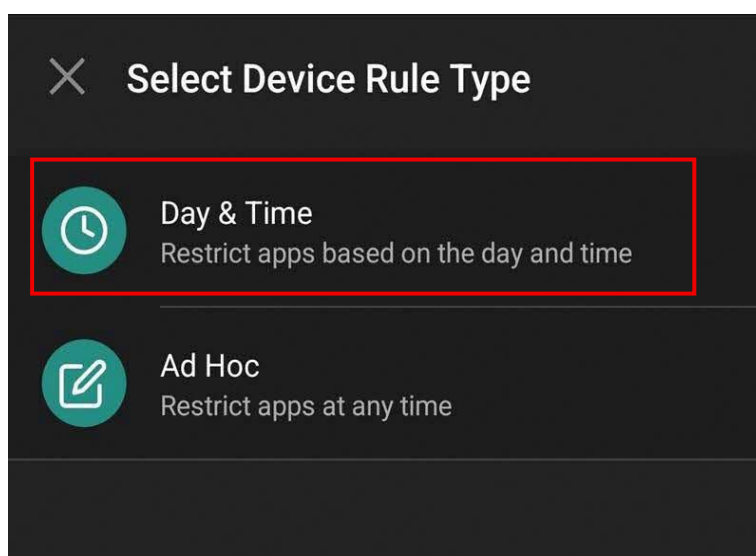
5.8.1 Custom or Bring Forward the Sleep Hours

Your child's/ward's PLD will be set to the default sleep hours from 10.30pm to 6.30am. This is to prevent device usage during the night, ensuring your child/ward gets sufficient rest time. However, you can use the Jamf Parent app to customise the start of the sleep hours (or bring forward the sleep hours) for your child's/ward's PLD.

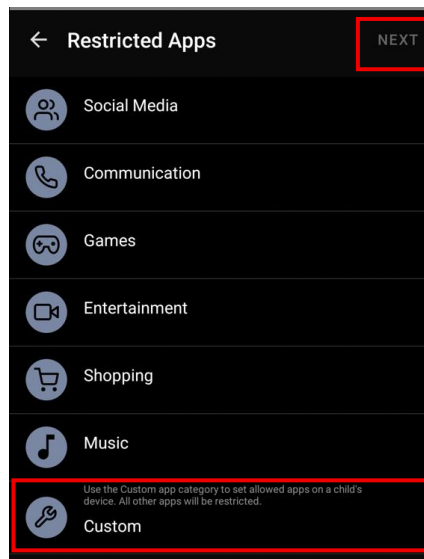
Step 1: Tap the “Device Rules” tab, then tap “Create Device Rules”.



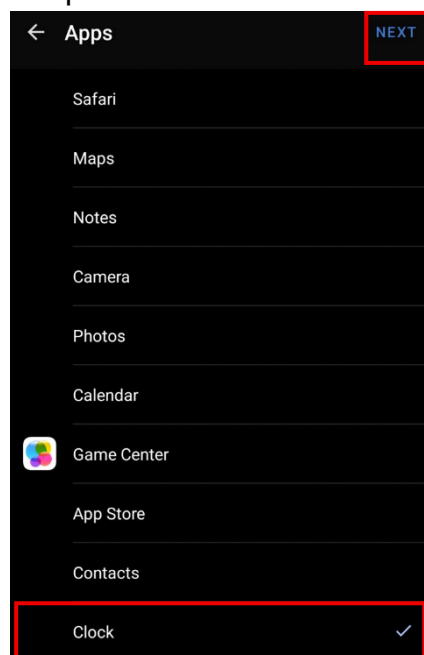
Step 2: Tap “Day & Time”.



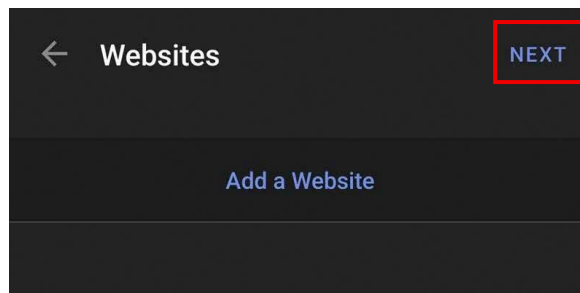
Step 3: Select "**Custom**", then tap "**Next**" to continue.



Step 4: Select "**Clock**", then tap "**Next**" to continue.



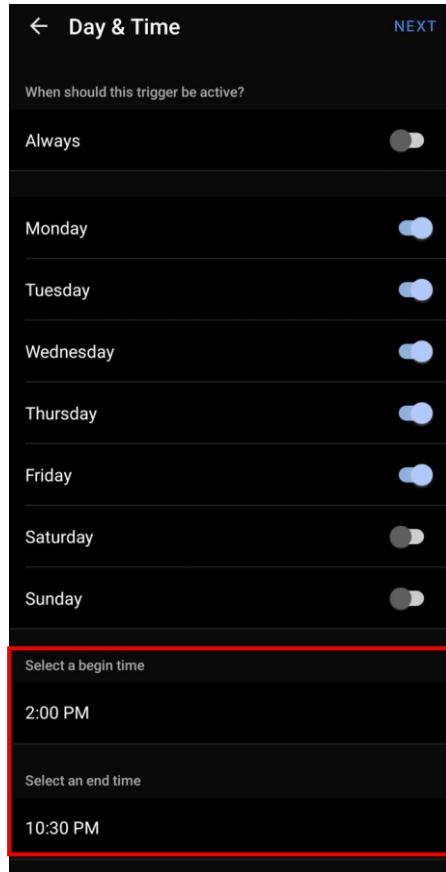
Step 5: If no website filtering is required, tap "**Next**" to continue to the next step.



Step 6: Tap to toggle on "**Always**" to enforce the custom sleep hours at all time,
OR
select the days on which you would like the custom sleep hours to be
applied, then specify the start and end times.

Important: Custom sleep hours can only be configured within the after-school hours set by the school (in this example, from Mon to Fri, and from 2:00PM to 10:30PM after school hours) and cannot extend beyond the MOE-regulated sleep hours start time of 10:30 PM.

Please also ensure that the selected times do not overlap with the school hours configured by the school.



← Day & Time NEXT

When should this trigger be active?

Always ☐

Monday ☒

Tuesday ☒

Wednesday ☒

Thursday ☒

Friday ☒

Saturday ☐

Sunday ☐

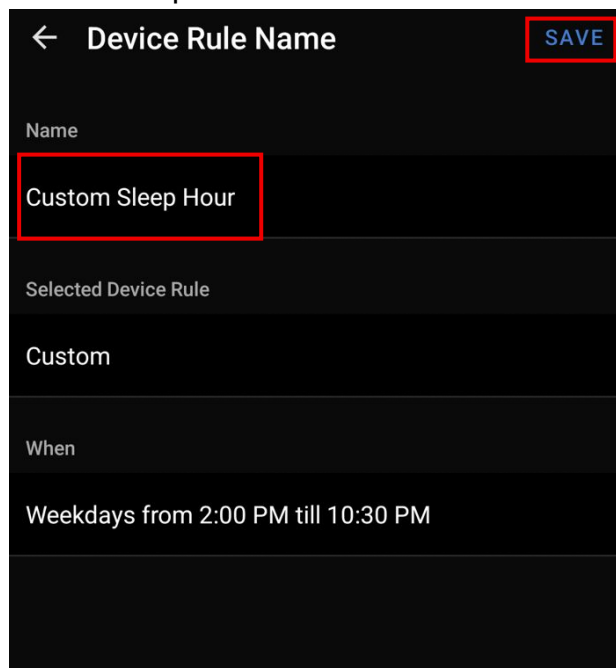
Select a begin time

2:00 PM

Select an end time

10:30 PM

Step 7: Review the schedule displayed at the bottom of the screen, enter a name for the Device Rule (in this example, it is “Custom Sleep Hour”), and tap **"Save"** to apply the custom sleep hour.



← Device Rule Name SAVE

Name

Custom Sleep Hour

Selected Device Rule

Custom

When

Weekdays from 2:00 PM till 10:30 PM

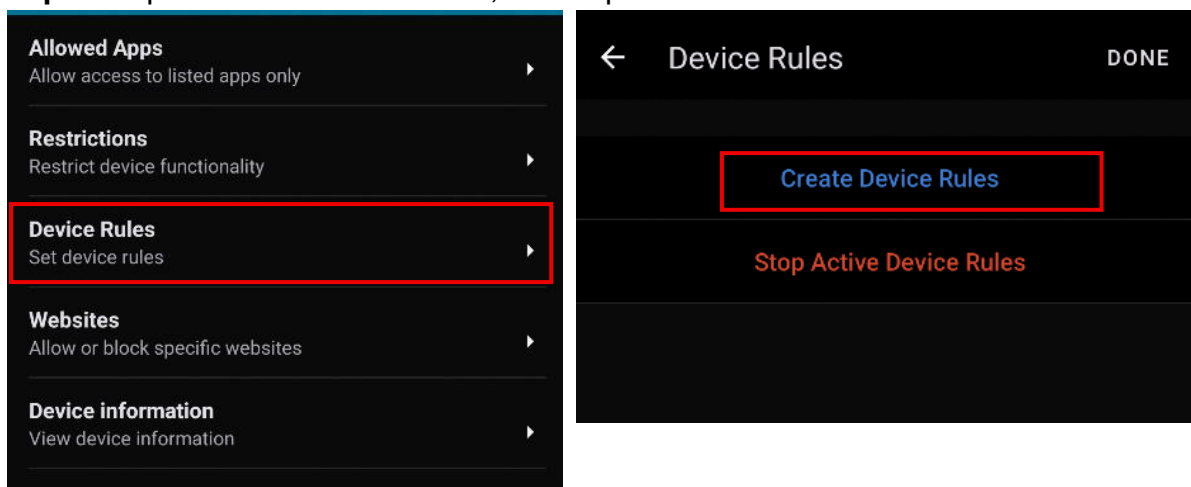
5.8.2 Restrict App Store

Note:

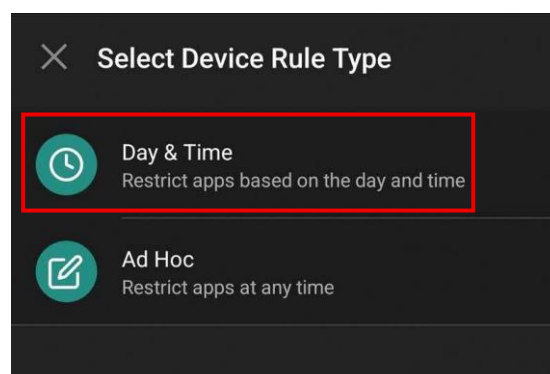
Device Rules can be used to restrict App Store access based on specific days and times, which is useful if you do not want your child/ward to download and install apps independently.

The App Store can also be restricted using the “Allowed apps” feature, which blocks access entirely if it is left unselected (“not allowed”). For more information on managing app access, please refer to the **6.3 Allowed apps** section.

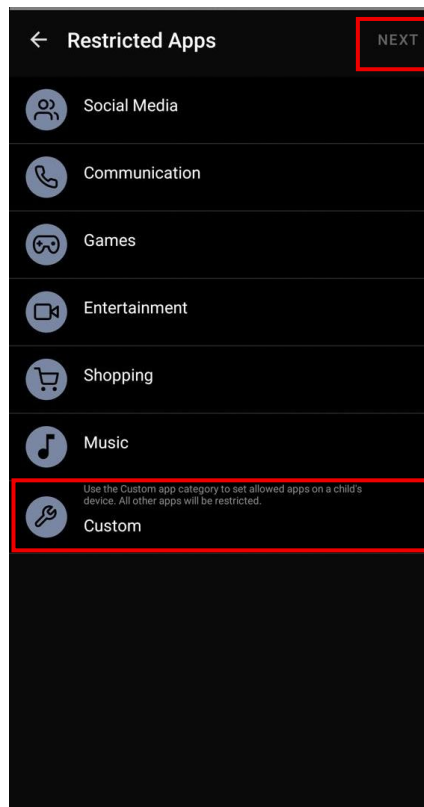
Step 1: Tap the “Device Rules” tab, then tap “Create Device Rules”.



Step 2: Tap “Day & Time”.

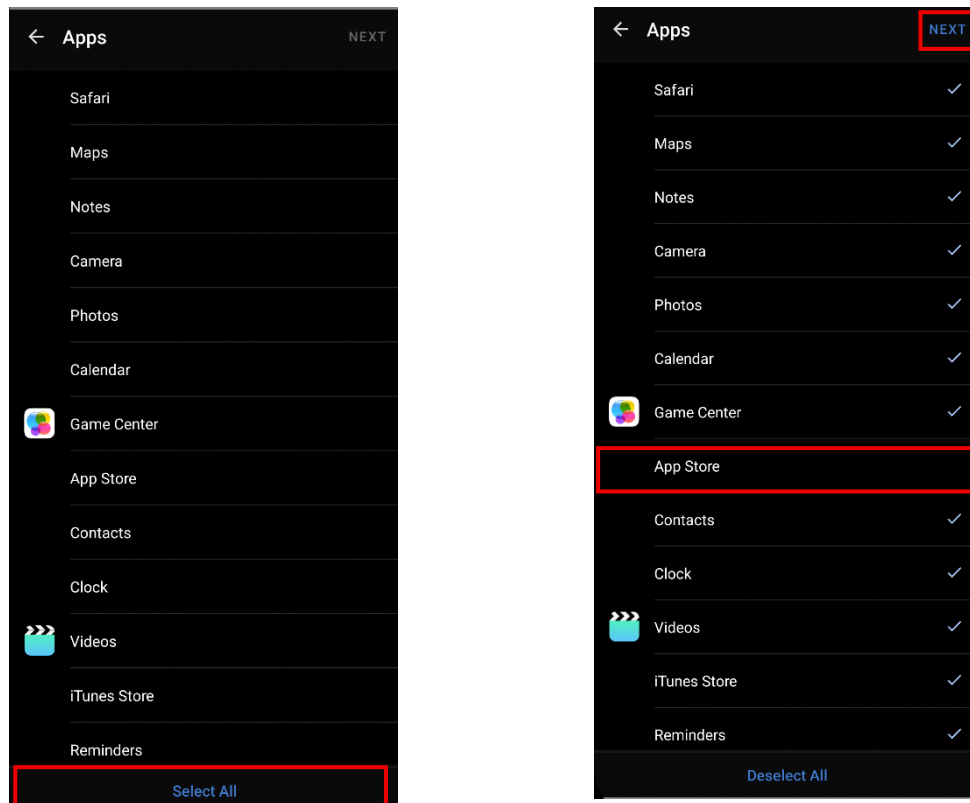


Step 3: Select "**Custom**", then tap "**Next**" to continue.

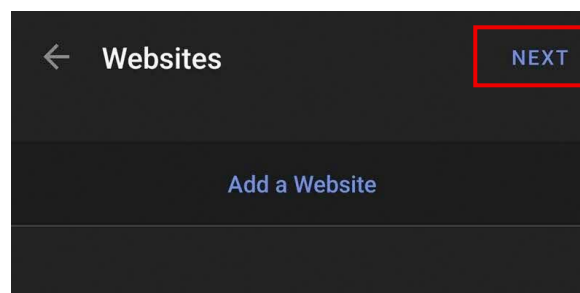


Step 4: Tap "**Select All**", then tap "**App Store**" to remove it from the list of allowed apps. Once you have completed your selection, tap "**Next**" to continue.

Reminder: Under the list of apps, the checkmark will appear next to apps that are allowed and not next to apps that are restricted.. Uncheck any apps you do not wish your child/ward to access.



Step 5: If no website filtering is required, tap "**Next**" to continue to the next step.

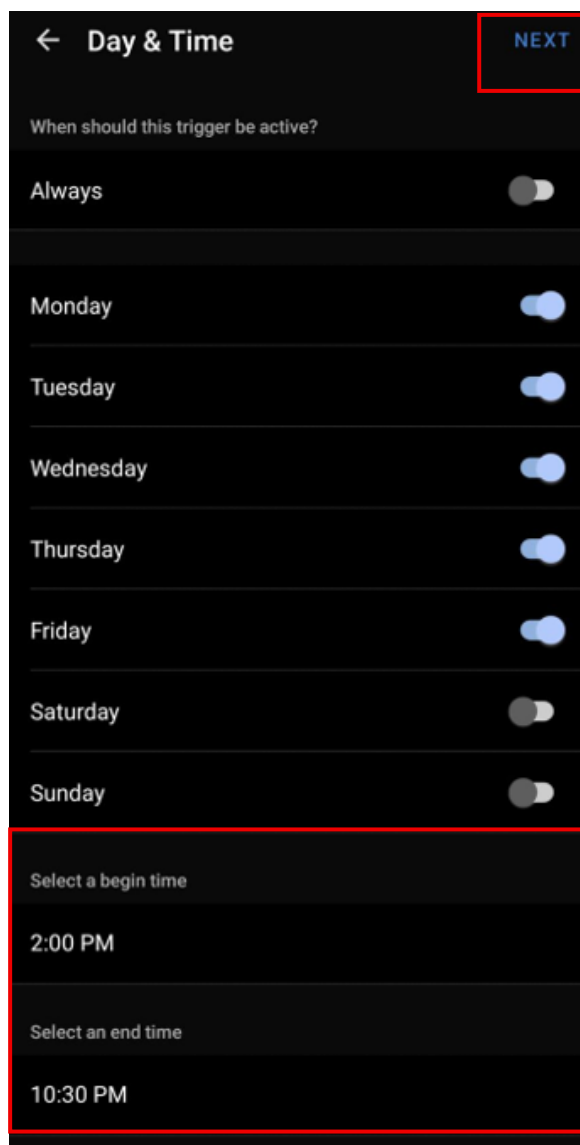


Step 6: To restrict the App Store at all times, select **"Always"**.

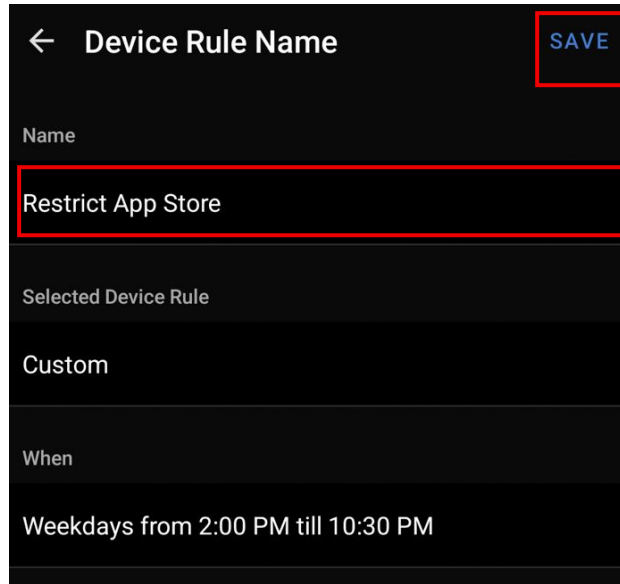
OR,

To block the App Store after school hours, set the start and end times according to your child's/ward's school's after-school hours (for example, 2:00 PM to 10:30 PM). As after-school hours may vary between schools, please check with your child's/ward's school for the applicable timings.

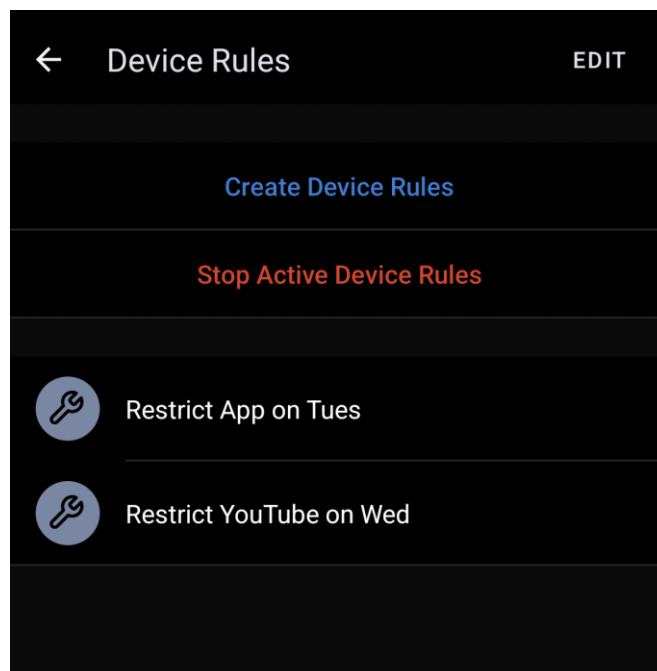
Once you have completed the configuration, tap **"Next"** to continue.



Step 7: The selected days and times will be displayed at the bottom of the screen. Review the schedule, enter a name for the Device Rule, and tap "**Save**" to create the rule.



Note: The Device Rules page will display all configured Device Rules. In the example below, two Device Rules ("Restrict App on Tues", "Restrict YouTube on Wed") are shown. To create additional Device Rules with different schedules or restrictions, repeat the steps above to **uncheck** any apps you do not wish your child/ward to access — for example, the YouTube app.



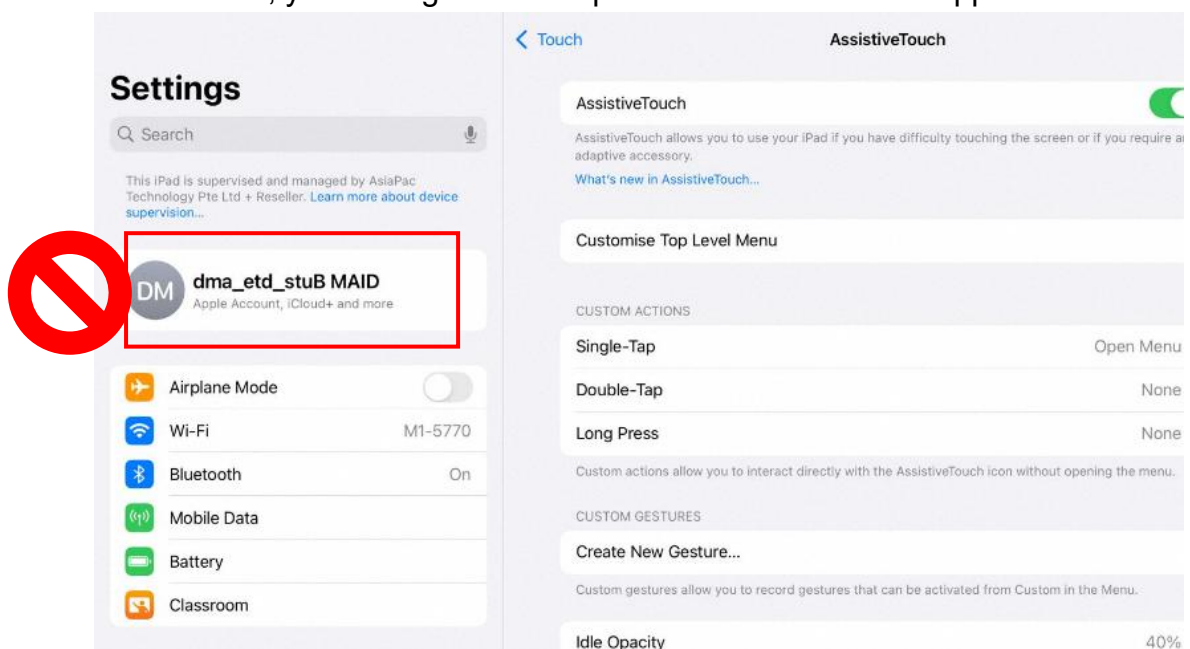
Section 6: Installation of Applications

Your child/ward will be able to download any application under **Option A**. However, some applications may prompt for your child's/ward's personal Apple Account password during installation.

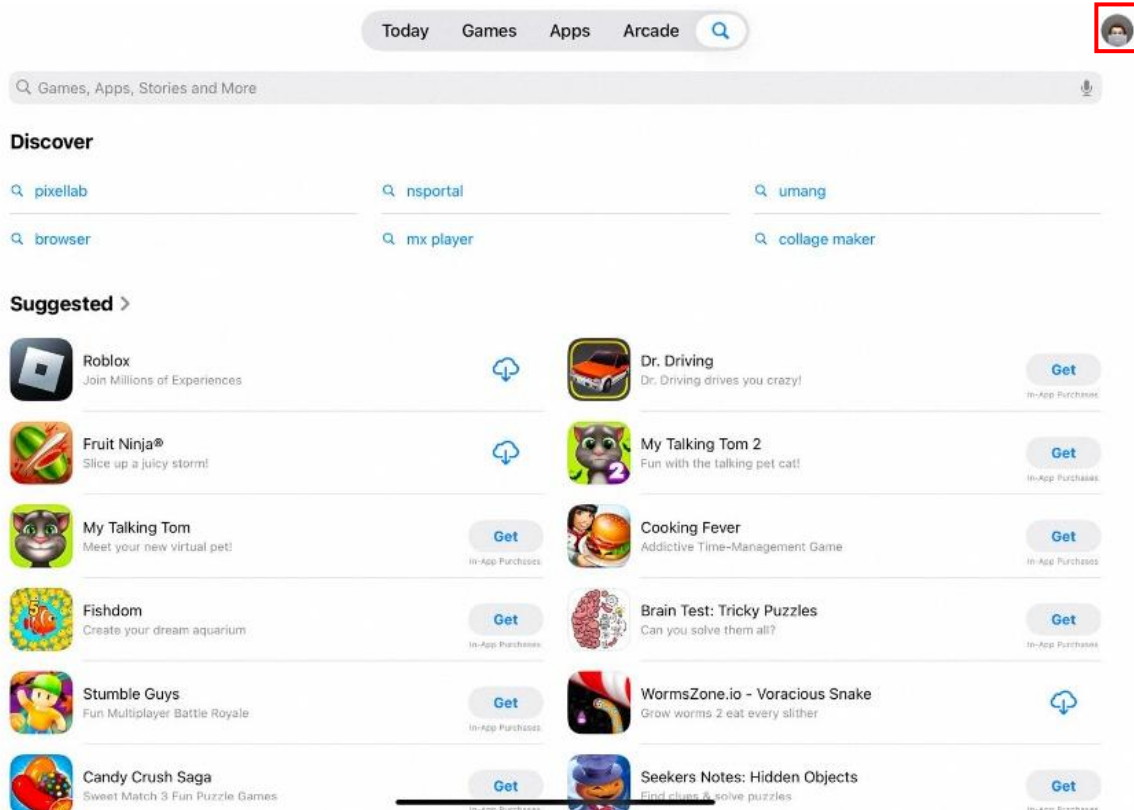
Please note that the **Jamf Trust** and **Jamf Student** apps are still installed on the PLD after school hours, and the corresponding configuration profiles remain in place to ensure proper PLD management and compliance with school guidelines. These apps and profiles provide a secure environment for accessing approved educational resources and managing PLD usage.

For App Store access, your child/ward can sign in with their Apple Account without needing to sign out of the School Managed Apple Account. This allows them to download applications while preserving iCloud functionality, ensuring that the 200GB data backup provided by the School Managed Apple Account remains active and unaffected.

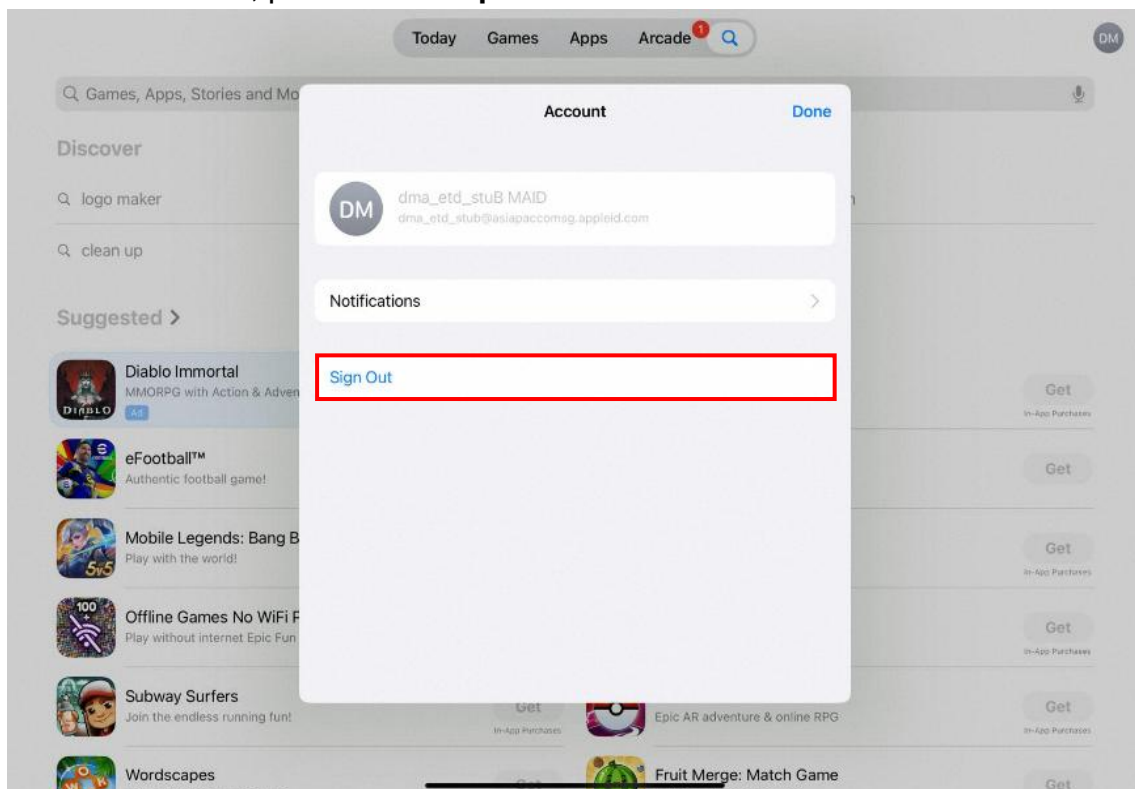
Reminder: Do not sign out of your School Managed Apple Account in Settings. Instead, you will sign in with a personal account in the App Store.

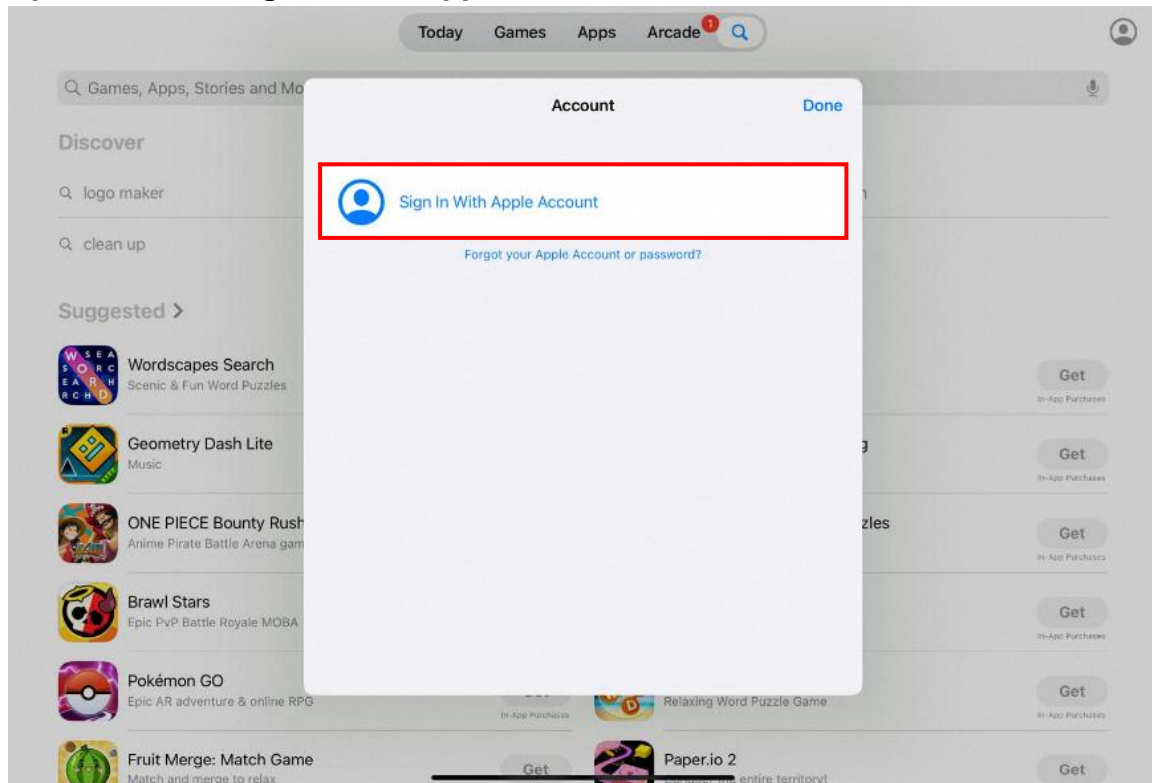
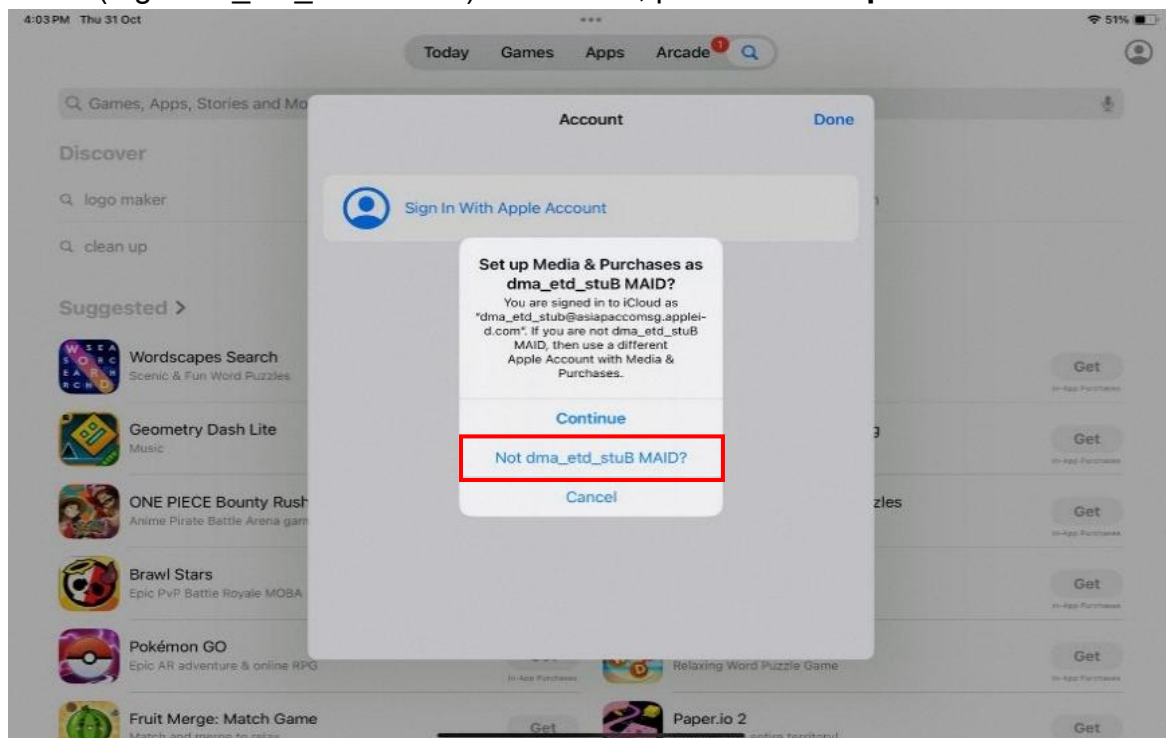


Step 1: In App Store, tap on the icon at the top right corner.

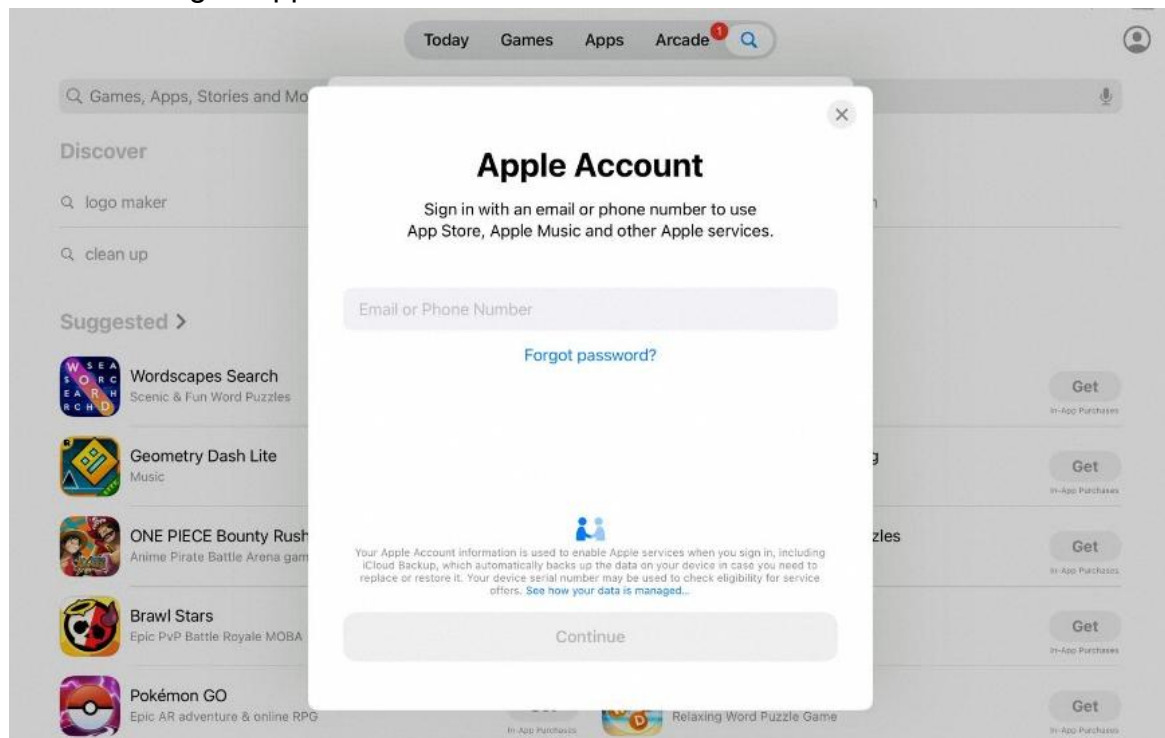


Step 2: If there is an existing account, tap on “**Sign out**” of the current School Managed Apple Account from the App Store (**and not from Settings**). Otherwise, proceed to **Step 3**.

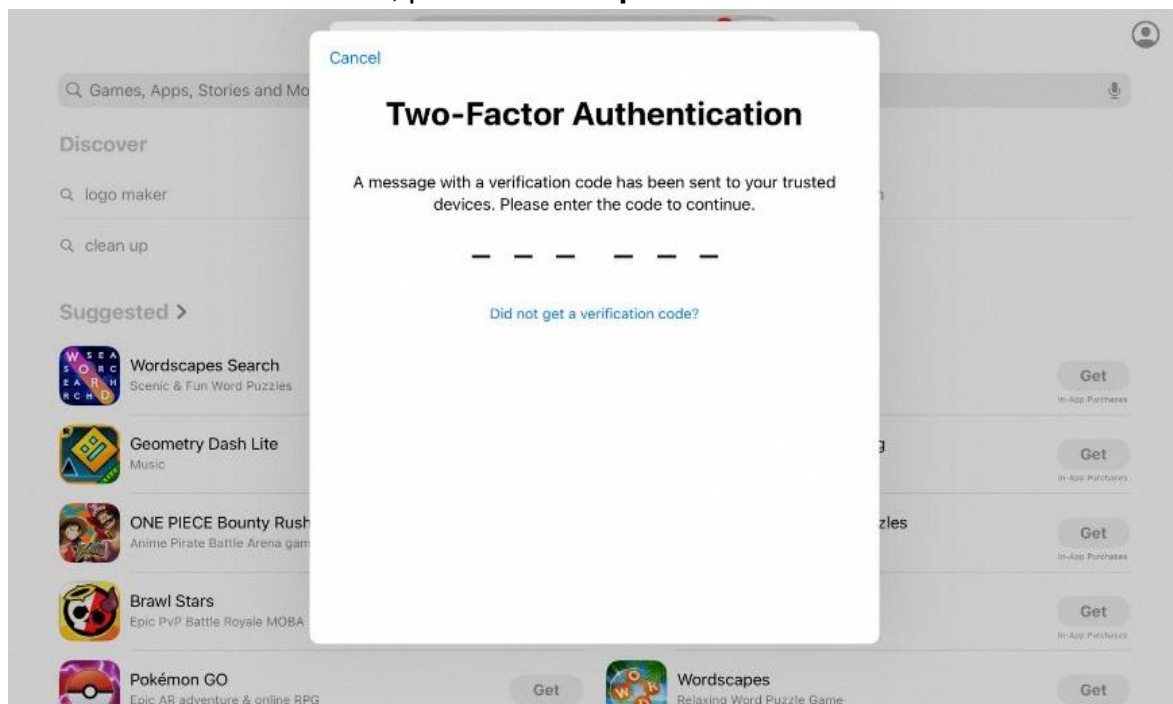


Step 3: Click on “Sign in with Apple Account”.**Step 4: If the prompt shown in the image below appears, click on “Not this account” (e.g. dma_etd_stuB MAID). Otherwise, proceed to Step 5.**

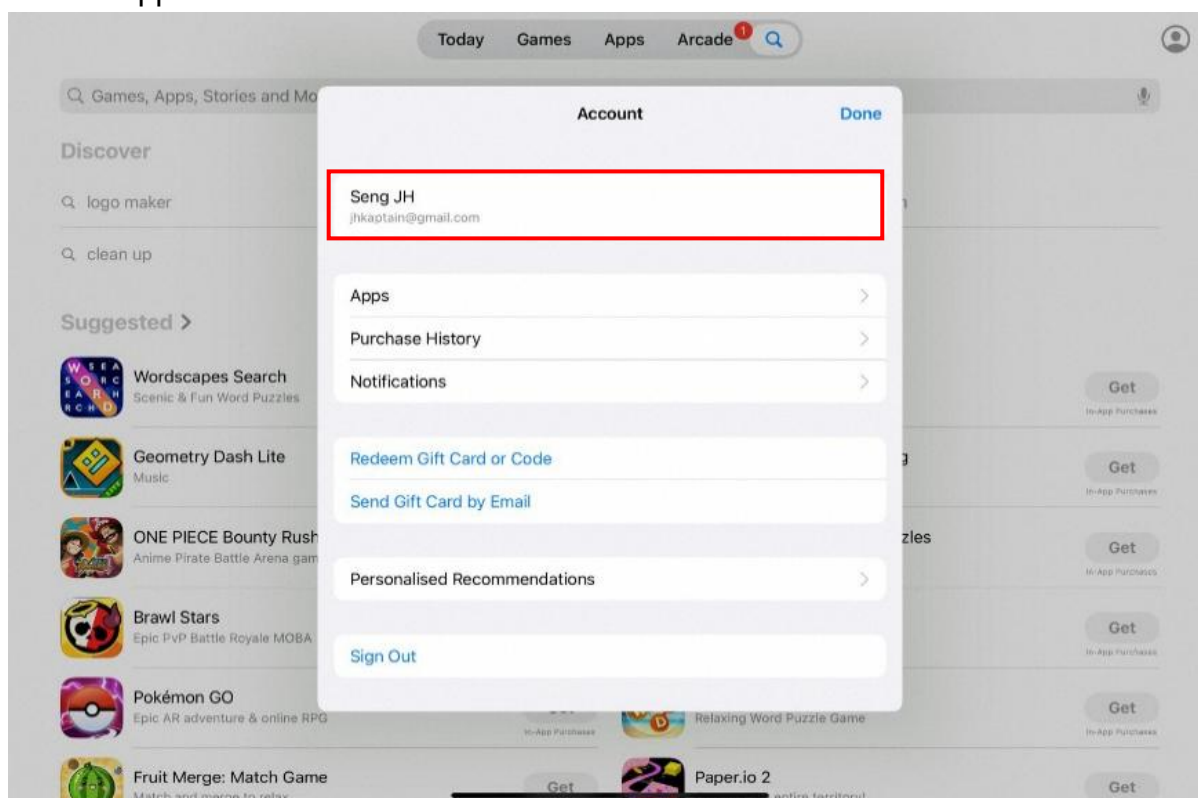
Step 5: Login with a personal Apple account and password that will be used to download applications. This can be either your Apple Account or your child's/ward's Apple Account. This **cannot** be your child's/ward's School Managed Apple Account nor Student iCON account.



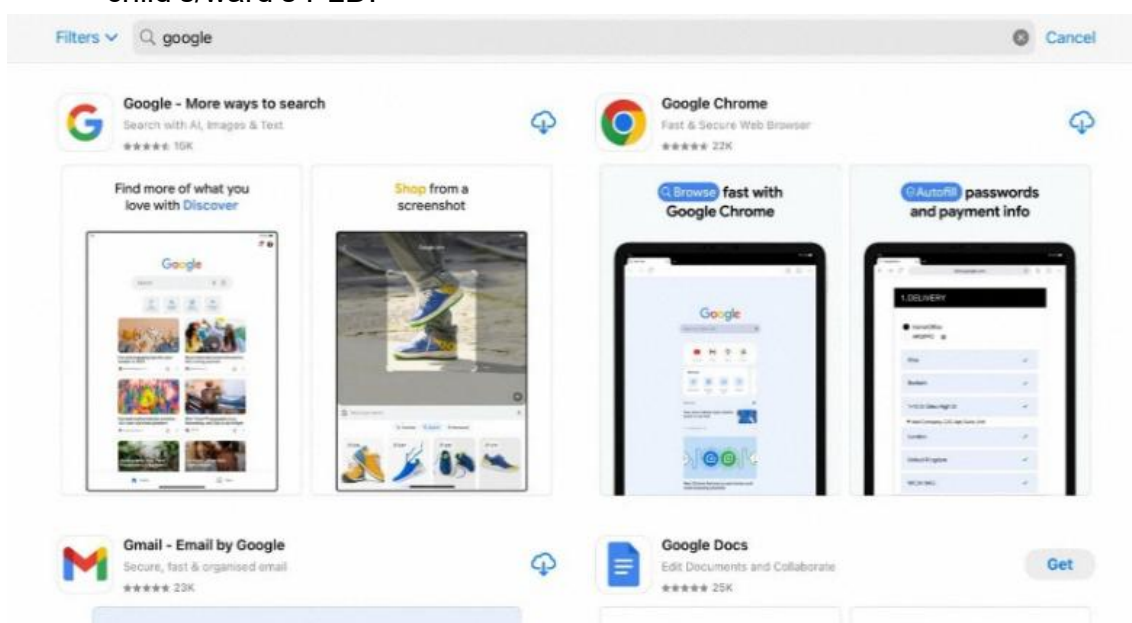
Step 6: Enter 2FA verification code if you have enabled 2FA feature for the Apple Account. Otherwise, proceed to **Step 7**.



Step 7: You will see that your child/ward has logged in successfully with the personal Apple Account.



Step 8: Browse the App Store for apps (e.g. Google Chrome) to install in your child's/ward's PLD.



Note: These apps will only be visible after school hours.

END